

# **MeetingBooster**

**Reference Guide** 



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# Introduction

# **MeetingBooster**

MeetingBooster offers a unified and easy to use framework for scheduling and running meetings, creating and tracking tasks, and for handling meeting minutes. It is web-based and will run on virtually any computer with internet access. The web interface is intuitive, and the application integrates seamlessly with Microsoft Outlook via plug-ins, providing a familiar interface for scheduling meetings, creating and tracking tasks and sending out and accepting meeting invitations.

# Quick and easy way to attend meetings

Meeting Title	Organizer	Date -	Time	Action	Status
Quarterly staff meeting	Adam Smith	07/07/2014	11:00 - 13:00	Join	Accepted V

For meeting attendees, using MeetingBooster is simple. All you need to do is to sign in, find your meeting in the MeetingBooster workspace, and click **Join**. If you use the Microsoft Outlook plug-in, you may also join your meetings directly from your Outlook calendar. Once you have joined the meeting, you can quickly and easily see who else is attending, view all topic notes and conclusions, download and view attachments added to the meeting, and view the meeting minutes anytime you like during the meeting.



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l a Topic	🔂 Start Time	EndTime	Presenter
IR meeting	13:00	15:00	Adam Smith
Littleduction     Adam wetcomes our guest speaker and introduces the meeting	13 00	13.15	Adam Smith
8 8 2. Staff reviews coming up	13:15 +	14:00 +	Tina Weymouth
11 2 12 44 A + 12 7 12 12 12 12 12 12 12 10 10 10 10 10 10 10 10 10 10 10 10 10			
Information on process. Tina from Weymouth Consultants provides input on the process.			
3. Broak	14.00	14:15	Break

# Meeting scheduling and execution options

With the Outlook plug-in, you may send out meeting invitations automatically, greatly simplifying organization tasks. And when the meeting is executed, you may enter notes and conclusions for the entire meeting or individual topics as needed, remove topics from the agenda and reinstate them on the fly, add tasks and put various issues to the vote or illustrate them graphically using the built-in rating and pros/cons tools. When the meeting is ended, detailed minutes are automatically created, ready to be approved and then sent out to all attendees using e-mail or printed to PDF for archiving purposes. MeetingBooster integrates with GoToMeeting and WebEx for screen sharing and audio/video communication features, thus providing everything that is needed for effective meetings across borders.



# **Attendee Guide**

# The MeetingBooster window

The MeetingBooster window is made up of two main components:

- The **main window** displays information on the user's upcoming meetings and tasks. You may switch between main window views by clicking the **tabs** on top of the window. The main window also includes a system search feature.
- The **menu** on the left is used to perform various actions such as viewing or creating meetings. The commands available in the menu depend on the view chosen in the main window, your position in the user hierarchy and your security roles.

MeetingBooster	ALL MEETINGS	⊙ TASKS ピ DASHBO	DARDS			Search	<b>ب پ</b> (م
My Meetings     Accepted Meetings     Pending Meetings	My Meetings				02/07/2015 - 23/0	37/2015 Filter	T
Declined Meetings	Meeting Title		Organizer	Date -	Time	Action	Status
	HR meeting		A Running Adam Smith	02/07/2015	13:00 - 15:00	Join	Accepted
My Direct Reports     By Meeting     By User	Regular audit meet	ing	Adam Smith	10/07/2015	13:15 - 14:15	Start   Delete	Accepted
Schedule + New Meeting + New Recurring Meeting							
D Past Meetings							
De Meeting Series							
💭 Pending Feedback							
B Pending Approvals							

# Main window tabs

The **Meetings** and **Tasks** tabs provide a quick overview of upcoming meetings and tasks. For meetings and tasks to be displayed in the two tabs, they must fulfil two requirements:



- They must be meetings or tasks that you have created or have been invited to attend (for meetings) or assigned to perform (for tasks).
- The date of the meeting or the due date for the task must be within the date range chosen in the date filter drop-down list.

# **Searching MeetingBooster**

MeetingBooster includes two search features: a system search feature and a page-specific filter feature.

- The **system search** feature searches meeting titles, meeting topic descriptions, topic notes, topic presenters, task creators, task titles and task assignees in the entire MeetingBooster system of the organization. It is very useful for searching for important information across any number of projects, tasks and meetings.
- The **filter** feature filters items available on the current page based on your input. It is very useful when you want to find something on the current page quickly, for example if you want to search for all meetings under My Meetings that include the word "sales".

Note: Content that only exists in Microsoft Outlook and has not yet been synchronized with the MeetingBooster server is not searched.

# Using the system search feature

Enter the search text in the field at the top right of the MeetingBooster window.

Search

- You may search for multiple words by separating them by a space.
- You may search for a phrase by enclosing it in quotation marks.

Q

Click Search <sup>O</sup> or press Enter.

All results matching the search text are displayed on a result page using yellow highlighting.



SEARCH RESULTS 30 results relating to "sales" Select Al B Taples D Tasles Show Meetings: 10			Export Selections
Mastron	Date 🗸	# of Hits	Presenter
Corporate sales strategy Weeting Purpose Preiminary discussions inwards a redefined strategy for the next five years Topics (1)     Sorocove anse strategy	24/11/2014	3	
Dev test meeting     Topics (3)     Zees activity     Sets activity     Sets activity     Sets activity	2201.2015	3	

- (Optional) Refine the search results to show only topics, only tasks, or both by selecting a check box as appropriate.
- Click the minus and plus buttons next to the results to collapse or expand details as needed. This is very helpful in case of lengthy search results.
- To navigate the search results, use the arrow icons 10 below the search results.
- Click any link in the search result to go directly to the document location in the MeetingBooster system.

# **Exporting global search results**

Agenda topics and tasks from global search results may be exported to a PDF file.

- Select the check boxes next to the items you want to export.
- Click Export Selections

A PDF containing the selected agenda topics and tasks is created. The PDF contains bookmarks, enabling you to quickly browse the exported search results by meeting.

The PDF also includes attachments in topics and notes. These attachments may be opened directly from the PDF by double-clicking the pin icon or by right-clicking it and selecting to open the attachment.

# Using the filter feature

• Make sure that you are located on the page you want to search



• Enter the search text in the **Filter** field.

Project

• Click Filter or press Enter.

The current view is filtered to show only items containing the search text.

T

Reset the **Filter** by doing one of the following:

- Delete all search text in the **Filter** field and click **Filter**.
- Click **Delete** at the right of the **Filter** field.

# Setting up your preferences

On the MeetingBooster site, you may change your profile information and user preferences.

Accessing the Admin section to view and change information

• Click Settings and select Admin.



Changing your name or adding a signature

• Click **My Profile** in the menu or **Personal Settings** in the main window.

|--|

Display Name	Adam Smith	
Full Name		
Title		
Email	adam@example.com	

Changing your password

• Click Change Password.

Old Password	
New Password	
Confirm Password	

- Enter your old password and the new one, and retype the new password to confirm it.
- Click Save.

# Setting up calendar synchronization

MeetingBooster gives you several options for synchronizing information with various other applications and services. You can set up all of these in the Admin section.

- Click Settings and select Admin.
- Click Calendar Synchronization in the menu.

#### Setting up calendar synchronization options

MeetingBooster can be synchronized with several other applications and services. Select which synchronization method you would like to use. The method selected here is used for notifying attendees when you have scheduled a meeting (unless you select **No synchronization**).

- **No synchronization:** Attendees are not notified directly of meetings that you schedule. They can see the meetings on the Meetings tab in the main window when they log into MeetingBooster.
- Send RSVP email from MeetingBooster: Attendees are notified of meetings that you schedule through RSVP e-mails sent from MeetingBooster.



 Use Outlook to send a meeting invitation: If you have installed the Microsoft Outlook plug-in and open Outlook, the plug-in ensures synchronization of data between MeetingBooster and Microsoft Outlook and automatically sends invitation e-mails to all attendees of meetings that you schedule when Outlook is running. If you have installed the Outlook plug-in, this is the default synchronization setting.

# Viewing meetings and tasks

The Meetings and Tasks tabs in the main window show your meetings and tasks. They may be filtered and sorted according to various criteria.

On the Meetings tab, you may see the following:

- All meetings that you have created
- All meetings that you have been invited to attend

On the Tasks tab, you may see the following:

- All tasks assigned to you
- All tasks from projects that you belong to
- All tasks in relation to meetings that you have participated in
- Tasks for users below you in the organization hierarchy (If you have permission)
- Projects in your organization (If you have permission)

#### Filtering by date

- > Select the Meetings or Tasks tab depending on whether you want to view meetings or tasks.
- Click the date range drop-down list, and then do one of the following:

05/11/2014 - 18/11/2014								
Custom								
Today								
This week								
Next 30 days								

- Select Today, This Week or Next 30 Days to filter meetings or tasks by a preset date range.
- (Tasks only) Select **Default** to use the default date range: from one month prior to today's date to three months after today's date.
- (Tasks only) Select Last 30 days, Last 3 months, Last 6 months or Last 12 months to only display tasks in the past.
- Select **Custom** to open the date range selector and enter a start date and end date manually.



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| October, 2014       →       November, 2014       →       Decem         u Mo Tu We Th Fr Sa       wk Su Mo Tu We Th Fr Sa         28 29 30       1       2       3       4       3       26       27       28       29       30       1       4       3       1       2       2       3       1       2       3       1       2       3       4       3       1       2       5       6       7       8       9       1       14       1       3       1       2       3       4       5       6       7       8       49       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       7       8       1       1       1       1       1       1       1       1       1       1       1       1       1       1       1       1       1 | October, 2014       Image: Mark Sum of Turk Wern Fr       Sum of Turk Fr | October, 2014       Image: Model and Stress of | October, 2014       Image: Constraint of the state of th | October, 2014       Image: Construct of the system of the sy | October, 2014       Image: Constraint of the state of th |

Select custom start and end dates by doing one of the following:

- Selecting the desired dates in the calendar view to the left
- Entering the desired dates in the date fields to the right

The list now shows all meetings or tasks within the date range selected.

The filter may be refined by status using the predefined filters in the menu on the left or by search text entered in the Search field.

#### Filtering using the predefined menu filters

For meetings:

👤 My Meetings

Accepted Meetings

Pending Meetings

**Declined Meetings** 

- Click Accepted Meetings to view all meetings that you have accepted in the date range selected.
- Click Pending Meetings to view all meetings that you have not accepted or declined yet in the date

range selected.

 Click Declined Meetings to view all meetings that you have declined in the date range selected.



#### For tasks:

👤 My Tasks	
Open	
Complete	
Overdue	
🚝 All Tasks	
Open	
Complete	
Overdue	

The Tasks view is divided into two sections: **My Tasks** showing tasks created by you or assigned to you, and **All Tasks** showing all tasks that you have permission to view. This could be tasks created at meetings that you attended or tasks assigned to employees below you in the user hierarchy.

- Click **Open** to view all tasks that have not yet been completed in the date range selected. This is the default task view.
- Click **Complete** to view all tasks that have been completed in the date range selected.
- Click **Overdue** to view all overdue tasks. The date range selected is ignored.

# Accepting or declining a meeting

It is not necessary to accept a meeting before being able to attend it in MeetingBooster. Accepting a meeting, however, gives the meeting organizer advance notice that you will be attending, making planning tasks in connection with the meeting easier.

NOTE: Guests (meeting attendees who are not members of the organization's MeetingBooster installation) are not given the option to accept or decline meetings.

#### On the MeetingBooster site

• Locate the meeting on the **Meetings** tab. If the meeting has not yet been accepted, its status will read **Pending**.

Meeting Title	Organizer	Date *	Time	Action	Status
Quarterly staff meeting	Adam Smith	07/07/2014	11:00 - 13:00	Join	Pending 🗷



Click the entry in the Status column. The meeting status changes into a drop-down list.
 (Depending on the browser you use, the column entry may already be a drop-down list.)



• Select Accept or Decline.

If you select **Decline**, the meeting is removed from your list of meetings. However, you may still view and accept it by clicking the predefined filter **Declined Meetings**. This is useful if you decline a meeting by mistake.

Note: If you are not going to participate in a given meeting, declining it in MeetingBooster not only gives the meeting organizer advance notice that you will not be participating: it also makes it possible for the administrator to achieve more accurate absence reports.

#### From an invitation e-mail

If you receive a meeting invitation by e-mail, you may have the same options for accepting the meeting that you normally do when using your e-mail client, or different options as described below.

- In Microsoft Outlook, there may be Accept, Tentative and Decline buttons.
- Other e-mail clients may provide buttons to accept the meeting as well. If they do not, click the link in the invitation e-mail to go to the MeetingBooster site and accept the invitation as described above.
- RSVP e-mails sent directly from MeetingBooster contain links that you can click to accept or decline the meeting. If you click **Accept**, you are taken to a MeetingBooster web page where you may download and save meeting information in Outlook, Gmail or iCal format.

# Providing input on meeting agendas

When you have been invited to a meeting, you can send suggestions and comments to the meeting organizer from the MeetingBooster website. Such input can be very valuable to the organizer when creating or editing the agenda of the meeting.

You do not need to accept the meeting in order to provide input on it, but you cannot provide input on meetings that you have declined. You cannot provide topic suggestions for past meetings.



#### Entering and editing topic suggestions

abc...

On the **Topic Suggestions** tab, click **New Topic** to add a topic suggestion, or click an existing topic suggestion to edit it.

Topic	Sugges	tions	Co	mments													
New Topic	Delete 1	opic Atta	Ø	Hyperlink													
	Ø	Topic S	juggesti	on													
		Unrelia We nee	ble coo	l <b>ing syst</b> e k into the	ems cool	in mac ing sys	hine s tems /	hop	They a	re v	ery u	nrelia	ble a	ind l	oreak	do	own on a weekly basis.
		Staff s	shortage	) <b>S</b>													
		В	I !	<u>]</u> abe	A	- <u>-</u>	<u>A</u> •	E.	• #	=	ŧ	-2	-2			×	Done
		Wene	ed to in	vestigate	if we	e can ge	et mor	e staff f	to han	dle o	dema	nd su	rges				

- Provide a topic title.
- (Optional) Enter a topic description and format it as desired.
- (Optional) Click **Attachment** or **Hyperlink** to insert an attachment or hyperlink in the topic suggestion.

#### Deleting topic suggestions

Select one or more topic suggestions to be deleted, and click Delete Topic

Entering comments

• On the Comments tab, click Add Comment



Topic	Suggestions	Comments	
Add Comment	Delete Comment		
	Comment		
	Good thing that	we're addressing th	is now!
	B I I	J <del>abo</del> A▼	A 🛪 🗄 🗉 🗄 🖅 🏝 🗥 🔿 Done
	Perhaps we sh	iould set up a meet	ting series or a project with the guys in maintenance?

- Enter your comment.
- Select the **Private** check box if the comment is only for the organizer or co-organizer.

#### Deleting comments

Select one or more comments to be deleted, and click Delete Comment

#### **Approving meeting agendas**

While the meeting organizer is responsible for creating an agenda for the meeting, he or she may want you to approve the agenda to make sure that everybody agrees on the content of the meeting before starting it. Likewise, the organizer may want you to review and approve the meeting minutes to make sure that everything that happened during the meeting was recorded correctly. MeetingBooster includes an approval system for both agendas and minutes.

Note: You can provide suggestions and comments for an agenda even when you have not been requested to approve it.

The number of meetings whose agendas or minutes are awaiting your approval is shown in red next to the **Pending Approvals** option in the menu of the main window.



You also receive an e-mail notifying you of the pending approval.

> Do one of the following:



- Click the link in the e-mail.
- Click Pending Approvals in the MeetingBooster main window to see a list of meetings whose agenda or minutes you have been requested to approve, and open the desired meeting for approval by clicking the meeting title.

Review the agenda shown.

- (Optional) Click Approval Status 🦾 to see a list of attendees requested to approve the • agenda, and whether they have approved or rejected it yet.
- - (Optional) Click **Provide Input** to provide input before approving or rejecting the agenda.
- (Optional) Click **Show Changes U** to compare the current agenda with previous versions if • available. Select the version you would like to compare with.

A dialog opens to show you the changes between the two versions.

# **Coordination group meeting**

04/08/2015 14:00 - 16:00

	Purpose:			
	Presenters:	Adam Smith, Brian Jones, Christine Jones, Dennis Meyer		
	Attendees:	Rasmus, Adam Smith 💋 , Brian Jones 🗹 , Charlotte West, Christine Jones 🗄 , De	nnis Meyer 🗾 🙁	
		S Undo Dela	sted text Added text	Edited text
/	1. Recap from last meeting		14	:00 - 14:15
	Short recap to get us all on the	e same page as regards the coordination project	Presenter:	Adam Smith
/	2. Progress report		14	:15 - 14:45
	Dennis Meyer fills us in on pro	ogress	Presenter: [	Dennis Meyer
÷	3. Break		15	:45 - 16:00
	4. Definition of targets and exp	pectations	14	:45 - 15:30
			Presenter	: Brian Jones
/	5. Assignment of tasks and pla	anning of next meeting	15	:30 - 15:45
	Tasks for next meeting to be d	lefined	Presenter: Ch	ristine Jones

Changes are shown as follows:

🗳 Identifies a new topic or a new attendee. In the case of an attendee, clicking the icon shows you a table with his or her meeting attributes.



Before		After	
Distribution	~	Distribution	~
Required	~	Required	
Co-Organizer		Co-Organizer	~
Approver		Approver	
			S Undo

Identifies a deleted topic or a removed attendee. Clicking the icon shows you the deleted topic or the removed attendee with his/her previous attributes.

Identifies a topic that has been edited, or an attendee whose meeting attributes have changed (for example because he or she is no longer required to approve the agenda) or another meeting change.

In the case of a topic, clicking Z shows you what parts of the text have been added, deleted or edited.

Deleted text Added text Edited text

In the case of an attendee, clicking shows you a table highlighting the changes made to his or her attributes.

• To approve or reject the agenda, click **Approve/Reject**, select **Approve** or **Reject** as appropriate, and click **Save and Close**. If you select **Reject**, you are taken to the **Comments** tab where you may add a note for the organizer explaining why you rejected the agenda.

The meeting organizer is notified of your actions. Depending on the input and approvals/rejections received from you or other attendees, the organizer may decide to edit the agenda and resend it to you for approval.

# Joining a meeting

You may join a meeting in the following ways:

- From the list of meetings under the Meetings tab on the MeetingBooster site
- From an invitation e-mail
- From Microsoft Outlook



When you have joined the meeting, the meeting workspace is opened in your default web browser. If the meeting organizer has set up screen sharing, you may also be able to use audio/video communication and screen sharing during the meeting.

#### From the list of meetings under the Meetings tab

• Locate the meeting you want to join in the list of meetings.

Meeting Title	Organizer	Date -	Time	Action	Status
Quarterly staff meeting	Adam Smith	07/07/2014	11:00 - 13:00	Join	Accepted V

• Click Join.

#### From an invitation e-mail

- Click the link in the invitation e-mail. You are taken directly to the meeting site. Note: You may have to log in using your e-mail address and password.
- Click Join.

#### From Microsoft Outlook

- Click Calendar in the navigation pane in Microsoft Outlook.
- Locate the MeetingBooster meeting in the calendar. Then do one of the following:
  - 1. Select the meeting and click **Start Meeting** in the ribbon (Outlook 2010 and 2013 only).
  - 2. Right-click the MeetingBooster meeting, and click **Start Meeting** in the shortcut menu.

# Attending a meeting

MeetingBooster meetings are executed in real time using interactive online meeting workspaces that gives organizer and attendees alike many options during the meeting.

#### User roles in MeetingBooster meetings

During the meeting, the people attending it have various roles and privileges as described in the table below:



Role	Description
Attendee	A regular meeting attendee without any special privileges. The options available to regular attendees are described in this topic.
Organizer	The person who schedules the meeting. The organizer can edit the meeting prior to starting it and can assign a different host and note taker. The organizer can also add meeting tasks. The organizer ends the meeting and can edit the meeting minutes afterwards. For more information on scheduling meetings, see " <u>Scheduling from MeetingBooster</u> " and subsequent topics in the Organizer Guide.
Co-	An attendee appointed by the organizer who has the same rights as the organizer and can
organizer	take over the meeting if the organizer is absent.
Host	The host of the meeting who controls the agenda (navigates from topic to topic) and can use the meeting tools. By default, the organizer acts as host, but the organizer may assign the host role to another attendee. For more information, see " <u>Navigating from topic to topic</u> " under " <u>Hosting a meeting</u> " and " <u>Using the meeting tools</u> " in the Organizer Guide.
Note taker	An attendee who takes notes for individual topics and enters conclusions. The note taker may also use the meeting tools and add tasks in MeetingBooster and edit the meeting minutes after the meeting. By default, the organizer acts as note taker, but the organizer may assign the note taker role to another attendee. For more information, see " <u>Taking meeting notes</u> ", " <u>Using the meeting tools</u> " and " <u>Editing meeting minutes</u> " in the Organizer Guide.
Presenter	An attendee who is assigned to present a particular topic on the agenda during the meeting. Presenters may be selected for individual topics when the agenda is created; for more information, see " <u>Creating an agenda</u> " in the Organizer Guide.

# The meeting workspace

The meeting workspace shows various information on the meeting in progress.



Quarterly staff	meeting	Optons -	iii 7 Azenang	E. Vew Minutes	X
1, Introduction		Remaining Meeting Time: 01:58:49	•	Test size A-	A-
2. Staff performance rev					
3. Break 📼	1. Introduction			11:00 - 1	11:15
4. Internal satisfaction s			Pre	senter: Adam 8	janën
5. Q&A	Adam introduces the meeting and welcomes our guest speaker				
	Aare Snith Welcome, everybody. Especially Tina from Weymouth Consultants. The note taker is uniting a new note			Test size A	A-

At the top of the workspace, you can see a time indicator showing elapsed meeting time. You may click the title of this indicator to select a different time indicator:



- **Remaining Meeting Time**: Shows the remaining meeting time (compared to the set meeting time on the agenda).
- Elapsed Topic Time: Shows the elapsed time for the current topic.
- **Remaining Topic Time**: Shows the remaining time for the current topic (compared to the set topic time on the agenda)

Underneath the time indicators are two panes.

- The yellow top pane is called the **topic pane** and shows the name of the presenter (if any), the title of the current topic, a description of the topic (if a description has been entered) and any attachments for the topic. The original scheduled time for the topic is also displayed. At the far left of the topic pane, the full agenda is visible.
- The bottom pane is called the **note card** and contains notes in relation to the meeting. It is updated in real time with notes created by the note taker.

#### Saving and viewing attachments

If attachments have been added to a topic or note, you may click them to save them to your computer, and open them from there.



#### Viewing the meeting tools

During the meeting, the organizer or note taker may ask the attendees for input in the form of votes, ratings or pros/cons. The results of the meeting tools are immediately visible in the meeting workspace.

Participants	Yes	No	
dam Smith		×	
Brian Jones			
Charlotte West	<ul><li>✓</li></ul>	1000	
Christine Johnson	Image: A start and a start		
Edward Ajolo	1997	×	
George Mason	<b>v</b>		

#### Leave a meeting

If you wish to leave a meeting before it is ended by the organizer, click **Exit** and select **Leave meeting**.

Note: If you leave a meeting, log out of MeetingBooster and log in again, a dialog will be shown informing you that you have a running meeting. From this dialog, you may join the meeting or click **Cancel** to go to the MeetingBooster home page.





#### When the organizer ends the meeting

If you do not leave the meeting prematurely, it will end when the organizer decides to end it.

When the meeting is ended by the organizer, the final minutes of the meeting are displayed on your screen.

After the meeting has ended, you may be asked to approve the meeting minutes and/or provide feedback on the meeting.

# **Viewing meeting minutes**

The meeting minutes are displayed automatically after the meeting has ended and show the following information regarding the meeting:

- All basic information on the meeting (title, date, purpose, attendees etc.)
- All meeting notes
- All topic notes and conclusions
- All votes, pros/cons and ratings entered
- All attachments and hyperlinks added
- All tasks entered during the meeting

Note: You may also view current meeting minutes during the meeting. The organizer or note taker may edit the meeting minutes after the meeting.

#### Using meeting minute views

- Click the **Minutes** tab to view the meeting minutes.
- Click the Tasks tab to view tasks entered during the meeting.
- Click **Conclusion** to view topic conclusions only and hide topic notes. This is very useful for getting an executive overview of lengthy meetings with many discussions.
- Click **Discussion** to view the complete meeting minutes with topic notes as well as conclusions.

#### Providing comments on meeting minutes

If you have suggestions for the meeting minutes, for example because you disagree with the wording of a particular note, you can provide comments on the meeting minutes for the note taker.



# A dialog opens where you may enter comments. The dialog may contain comments from you or other meeting attendees, including comments provided during agenda creation (if any). You can add new comments or edit your existing comments, as long as they have not yet been processed by the organizer.



Comm Add Comment	nents
	Comment
	Good thing that we're addressing this now!
	Perhaps we should set up a meeting series or a project with the guys in maintenance?
	B I ∐ ==be A ▼ A ▼ E ▼ ≔ ⊨ = = = = ∞ /≃ Done
	I don't think Charlotte quite understood what I was saying about production issues

- Click Add Comment
- Enter your comment.
- Select the **Private** check box if the comment is only for the organizer or co-organizer.
- Click Done and OK.

#### Deleting comments

Select one or more comments to be deleted, and click Delete Comment

#### Searching meeting minutes

You may search for specific words or phrases in the meeting minutes.

- Enter the search text in the search field at the top of the meeting minutes.
- Click **Search**.

All occurrences of the search text in the meeting minutes are highlighted in yellow.

You may navigate from occurrence to occurrence using the arrow buttons  $\checkmark$  . The currently selected search result is highlighted in blue.



#### Printing meeting minutes

• Click **PDF** box save a PDF version of the meeting minutes to your computer.

Note: Meeting minutes in PDF format do not contain tabs and cannot be filtered. They contain all information included in the meeting minutes and as such may be lengthy documents. Use the search feature of your PDF viewer to quickly find relevant information as necessary.

# **Approving meeting minutes**

At the end of a meeting, the organizer may want you to review and approve the meeting minutes to make sure that everything that happened during the meeting was recorded correctly. MeetingBooster includes an approval system for both agendas and minutes.

The number of meetings whose agendas or minutes are awaiting your approval is shown in red next to the **Pending Approvals** option in the menu of the main window.

🗟 Pending Approvals

You also receive an e-mail notifying you of the pending approval.

Do one of the following:

- Click the link in the e-mail.
- Click **Pending Approvals** in the MeetingBooster main window to see a list of meetings whose agenda or minutes you have been requested to approve, and open the desired meeting for approval by clicking the meeting title.
- Review the minutes shown.
- (Optional) Click **Approval Status** to see a list of attendees requested to approve the minutes, and whether they have approved or rejected them yet.
- (Optional) Click **Provide Input** to provide comments if you feel that the host has forgotten something important, or if you think that something has been misrepresented in the minutes.

A dialog opens showing all comments made during creation and approval of the agenda, letting you add new comments or edit your own comments.

• (Optional) Click **Show Changes** to compare the current minutes with previous versions if available. Select the version of the minutes you would like to compare with.

A dialog opens to show you the changes between the two versions.



Purpose:		
Presenters:	Adam Smith, Brian Jones, Christine Jones, Dennis Meyer	
Note Taker:	Rasmus	
Attendees:	Rasmus, Adam Smith, Brian Jones, Charlotte West, Christine Jones, Dennis M	leyer
I. Recap from last m	neeting	14:00 - 14:1
Short recap to get u	us all on the same page as regards the coordination project	Presenter: Adam Smt
	S Undo	Deleted-text Added text Edited tex
Adam Smith Please refer to the r	erienden Anne eine bestitten von effent fon Auftensinfer. Therefore efficie Manifester Beneden herbiltetter	
Flease feler to the i	minutes from our <del>lastjune</del> meeting <del>-for further into</del> . They re-all in MeetingBooster, but Lattaci	h them here as a PDF just in
case	minutes from our Hastjung meeting-for further Info. They re-all in MeetingBooster, but l'attact	h them here as a PDF just in
case <u>minutes June m</u>	minutes from our <del>last<mark>yune</mark> meeting-for lutinor into</del> . They re-ail in MeetingBooster, but l'attaci neeting.pdf	h them here as a PDF just in
Conclusion	minutes from our <del>lastjung</del> meeting <del>-tor turtnor into</del> . They re-ail in MeetingBooster, but l'attact neeting.pdf	h them here as a PDF just in
Conclusion Remember to alway	minutes from our <del>lastjung</del> meeting- <del>for lutinor into</del> . They re-ail in MeetingBooster, but l'attact neeting.pdf iys check old minutes in MB. Saves us all a lot of time!	h them here as a PDF just in
Conclusion     Remember to alway	minutes from our <del>lastgung</del> meeting- <del>for lutinor into</del> . They re-ail in MeetingBooster, but l'attact neeting.pdf nys check old minutes in MB. Saves us all a lot of time!	h them here as a PDF just in
Conclusion Remember to alway	minutes from our <del>lastjung</del> meeting- <del>for lutinor into</del> . They re-ail in MeetingBooster, but l'attact neeting.pdf iys check old minutes in MB. Saves us all a lot of time!	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Meve
Conclusion Remember to alway 2. Progress report Dennis Meyer fills u	minutes from our <del>lastgung</del> meeting- <del>for lutinor into</del> . They re-ail in MeetingBooster, but l'attact neeting.pdf iys check old minutes in MB. Saves us all a lot of time! us in on progress	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Meye
Conclusion Remember to alway Progress report Dennis Meyer fills u	minutes from our rasigune meeting-for further into. They re-ail in MeetingBooster, but l'attact neeting.pdf nys check old minutes in MB. Saves us all a lot of time! us in on progress	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Meye
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Conclusion Remember to alway 2. Progress report Dennis Meyer fills u Dennis Meyer Development is cor	minutes from our rasigung meeting-for further into. They re-ail in MeetingBooster, but l'attact neeting.odf ays check old minutes in MB. Saves us all a lot of time! us in on progress ming along fine. A few minor issues still persist, but I am confident that we'll iron them out o	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Mey ver the next few days.
Conclusion Remember to alway Progress report Dennis Meyer fills u Dennis Meyer Development is cor Charlotte West Check out this link t	minutes from our rasigune meeting-for further into. They re-ail in MeetingBooster, but l'attact meeting.pdf hys check old minutes in MB. Saves us all a lot of time! us in on progress ming along fine. A few minor issues still persist, but I am confident that we'll iron them out of to our sales tools	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Mey ver the next few days.
Conclusion Remember to alway Progress report Dennis Meyer fills u Dennis Meyer Development is cor Charlotte West Check out this link t SharePoint folder	minutes from our rastgung meeting-for further into. They re-ail in MeetingBooster, but l'attact neeting.odf hys check old minutes in MB. Saves us all a lot of time! us in on progress ming along fine. A few minor issues still persist, but I am confident that we'll iron them out or to our sales tools er with sales tools	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Mey ver the next few days.
Conclusion Remember to alway Conclusion Remember to alway Progress report Dennis Meyer fills u Dennis Meyer Development is cor Charlotte West Check out this link t SharePoint folder	minutes from our rasigune meeting-for further into. They re-ail in MeetingBooster, but l'attact neeting.pdf ays check old minutes in MB. Saves us all a lot of time! us in on progress ming along fine. A few minor issues still persist, but I am confident that we'll iron them out or to our sales tools er with sales tools	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Mey ver the next few days.
Conclusion Remember to alway Conclusion Remember to alway Progress report Dennis Meyer fills u Dennis Meyer Development is cor Charlotte West Check out this link t SharePoint folder Conclusion	minutes from our rasigune meeting-for further into. They re-ail in MeetingBooster, but l'attact neeting.pdf ays check old minutes in MB. Saves us all a lot of time! us in on progress ming along fine. A few minor issues still persist, but I am confident that we'll iron them out or to our sales tools er with sales tools	h them here as a PDF just in 14:15 - 14:4 Presenter: Dennis Mey ver the next few days.

Identifies a new note or conclusion.

Identifies a note or conclusion that has been deleted. Clicking 🖾 shows you the deleted element.

Identifies a note or conclusion that has been edited. Clicking shows you what parts of the text have been added, deleted or edited,

Deleted text Added text Edited text



• To approve or reject the meeting minutes, click **Approve/Reject**, select **Approve** or **Reject** as appropriate, and click **Save and Close**. If you select **Reject**, you are taken to the **Comments** tab where you may add a note for the organizer explaining why you rejected the meeting minutes.

The meeting organizer is notified of your actions. Depending on the input and approvals/rejections received from you or other attendees, the organizer may decide to edit the minutes and resend them to you for approval.

# **Providing feedback on meetings**

When the meeting has ended, you may be asked to provide feedback on the meeting.

When you must provide feedback on one or more meetings, this is indicated with a number next to the **Pending Feedback** option in the menu.

📭 Pending Feedback

You also receive an e-mail notifying you of the pending feedback.

- Click the link in the e-mail
- Click Pending Feedback to see a list of meetings where you must provide feedback, and open the desired meeting for feedback by clicking the meeting title.

You will be directed to a feedback form like the one pictured below on the MeetingBooster site.

Rate	Poor 1	Fair 2	Average 3	Good 4	Excellent 5	
Rate the meeting	0	0	0	0	0	Ę
Rate yourself	$\bigcirc$	$\odot$	0	$\odot$	$\odot$	q
Rate Charlotte West	0	0	0	0	0	- IQ

• Click **Comments** to provide additional comments if you wish, and if the administrator has enabled this feature.



Note: If you do not wish to provide any feedback on the meeting, press Esc to close the feedback dialog. The feedback request will be deleted from the system after a time if you do not provide feedback. Until it is deleted, you can provide feedback by clicking the link in the e-mail or by clicking **Pending Feedback** in the menu on the MeetingBooster home page. You will also be reminded of the feedback request in the weekly e-mails you receive from MeetingBooster.

# Working with tasks

In MeetingBooster, besides being invited to meetings, you may be assigned tasks to complete. There are three different types of task:

- **Preparation tasks** that are created for specific meetings and are usually to be completed before the meeting starts
- Meeting tasks that are created during the meeting
- Non-meeting tasks that are not connected to a specific meeting

You may view all tasks assigned to you on the **Tasks** tab of the MeetingBooster site. The tasks shown may be filtered and printed as necessary. When you have completed a task assigned to you, you may mark it as closed, and you may indicate how far you have come with the task. If you use the Microsoft Outlook plug-in, you may also view and create MeetingBooster tasks from Outlook.



# **Organizer Guide**

# Scheduling from MeetingBooster

• Click **New Meeting** in the menu on the left on the MeetingBooster home page.

				Meeting Series	No Master Sc	des.		0
eeting					in and you			
urpose								
aniper	Adam Smith	•						
cation								
Date	02/07/2015							
Start	15:00	End 17:00 •						
Screen haring								
	- Attendee	Email	Distribution	Required	Co-Organizer	Approve Apenda	Approve Minutes	Status
			Add Attendee	Adenciees are displa add attendiees prior t	yed here. You can a to the start of a meet	ilso ng.		
			Add Attendee	Adendees are displa add attendees prior t	yed here. You can a Is the start of a meet	iso ng.		
			Add Attendee	Adendees are displa add attendees priort	yed here. You can a o the start of a meet	liso Ing.		
			Add Attendee	Adendees are displa add attendees prior t	yed here. You can a o the start of a meet	ita ng		
			Add Attendee	Allenderes are displa add altenders prort	yed here. You can a	liso ng.		
			Add Attendee	Attendent are displa add attendies prort	yed here. You can i	ito ing.		
			Add Attendee	Attendent are displa and attendies priorit	yed here. You can o	ito ng.		

- Enter the title of the meeting.
- (Optional) Enter a meeting purpose and a location for the meeting.
- Select a date and start and end times for the meeting.

If there may be a conflict with the start time selected, a warning icon 😶 is shown.

- (Optional) Select a meeting series for the meeting.
   If you select a meeting series, a dialog is shown asking if you want to add all members of the meeting series to the meeting.
- Click Add Attendee or + Attendee
   Attendee

, select the desired attendees on the list,

and click OK to add them to the meeting. You may also click + Guest to invite one or more guests to the meeting.



- (Optional) Select the Screen Sharing check box to set up screen sharing for the meeting.
- (Optional) Click the Agenda tab to add an agenda to the meeting.
- (Optional) Click the **Tasks** tab to add tasks to the meeting.
- Click Save and Close.

#### Attendee notification options

There are several options for notifying meeting attendees when you have scheduled a meeting from MeetingBooster. You can select which option to use from the Admin section.

# **Scheduling from Microsoft Outlook**

MeetingBooster meetings can be created in Microsoft Outlook in two ways:

- By creating a MeetingBooster meeting from scratch
- By converting a Microsoft Outlook meeting to a MeetingBooster meeting

#### Creating a MeetingBooster meeting from scratch

- In Outlook 2010 and 2013, do one of the following:
  - 1. Select the MeetingBooster ribbon tab and click **New Meeting.**
  - 2. In the Calendar view, click **New Meeting** in the MeetingBooster group on the Home ribbon tab.
  - 3. Click New Items and select MeetingBooster Meeting.
  - 4. Right-click a date in the calendar, and select **New MeetingBooster Meeting** in the context menu.
- In the dialog that opens, provide all necessary meeting information.

The dialog is the same as for regular Microsoft Outlook meetings with one exception: It contains a MeetingBooster button in the ribbon that has been selected to indicate that the meeting is a MeetingBooster meeting.

If the selected meeting time conflicts with the schedule of one or more of the selected attendees, a warning dialog is shown.





Note: While it is possible to invite Microsoft Outlook contacts to MeetingBooster meetings even though they do not belong to the organization's MeetingBooster installation, they will not be able to attend the MeetingBooster meeting. Always make sure that the people you invite to MeetingBooster meetings actually belong to the organization's MeetingBooster installation. If in doubt, contact your administrator.

You may, however, invite guests to a MeetingBooster meeting if you schedule the meeting from the MeetingBooster home page

- Click **Send** to send invitations for the meeting and save it in your calendar.
- To edit the agenda or tasks for the meeting, open the meeting from the Microsoft Outlook calendar and click the link in the meeting to go to the MeetingBooster site and edit the meeting details as necessary.

When Microsoft Outlook receives responses from the invited attendees and updates the attendee status (Accepted, Declined, and so on), this status is automatically synchronized with MeetingBooster.

Note: In Microsoft Outlook, it is possible to schedule meetings as all day events. MeetingBooster does not support this feature, showing an error message if you select the **all day event** check box in Outlook. To schedule an all-day MeetingBooster meeting, enter 00:00 as the start time and 23:30 as the end time.

#### Converting an Outlook meeting to a MeetingBooster meeting

- Locate the meeting in the Outlook calendar, and do one of the following:
- In Outlook 2007, double-click the meeting to open it, and click the **MeetingBooster** button



In Outlook 2010 and 2013, select the meeting and click Convert to MeetingBooster meeting in the ribbon.



You may also right-click the meeting, and click **Convert to MeetingBooster Meeting** ៅ in the shortcut menu.

A link to the converted MeetingBooster meeting is inserted in the dialog. If the selected meeting time conflicts with the schedule of one or more of the selected attendees, a warning dialog is shown.

• Click **Send Update** to send updates to all attendees, save the meeting, and close the dialog.

# Scheduling a recurring meeting

Recurring meetings can be scheduled in MeetingBooster following the same basic procedure as for regular, one-off meetings. This feature is very useful for staff meetings, project status meetings or any other kind of meeting that recurs regularly and requires the same attendees to be present.

Note: MeetingBooster does <u>not</u> check if there are schedule conflicts for any attendees when scheduling recurring meetings. If you schedule a recurring meeting from Microsoft Outlook, the e-mail client will check if the new meeting conflicts with any existing entries in the e-mail client's calendar.

#### From the MeetingBooster page

• Click New Recurring Meeting in the menu.



Title ganizer ocation Start End Screen sharing	Adam Smith 15 50 • 17 00 •		Meeting Series No Keeting Series * Meeting Recurrence: * Daily Daily Every * Stars Stars Stars Stars Every * No Keeting * * * * * * * * * * * * *	© By 02/10/2015	
	- Attendee	Enail	Distribution	n Required	Co-Organizer
		Add Attendee	Attentices are displayed here. You can also add attendees to a angle instance of the recurring meeting prior to the start of that meeting.		

- Enter the title of the recurring meeting and add all other necessary details (location, start and end times, meeting series, attendees and/or screen sharing).
- Select a meeting recurrence (**Daily**, **Weekly**, **Monthly** or **Yearly**), and add the necessary recurrence information:
  - 1. For meetings with daily recurrence, select how often the meeting should repeat (Every x days, where x is the amount of days between each meeting).
  - 2. For meetings with weekly recurrence, select how often the meeting should repeat (**Every x weeks**, where x is the amount of weeks between each meeting), and select on which days of the week meetings should recur.
  - 3. For meetings with monthly recurrence, select whether the meeting should repeat by a set date or on a set weekday, and enter the necessary details on the set day or date.
  - 4. For meetings with yearly recurrence, select whether the meeting should repeat by a set date or on a set day of the month, and enter the necessary details on the set day or date.
- Enter the date of the first meeting in the **Starts** field.
- Select whether the meeting should never end, should end after a specified number of occurrences, or should end by a set date.
- Click Save and Close.



#### From Microsoft Outlook

- Schedule a MeetingBooster meeting as normally
- Click **Recurrence** in the ribbon.
- Select recurrence options in the Appointment Recurrence dialog.

Appointmer	it time
Start:	3:00 PM
End:	3:30 PM 🗨
Duration:	30 minutes 🔹
Recurrence	pattern
🔘 Daily	Recur every 1 week(s) on:
Weekly	Monday Tuesday Wednesday Thursday
Monthly	🗖 Friday 📄 Saturday 📄 Sunday
Yearly	
Range of re	currence
Start: M	on 6/25/2012  No end date
	© End after: 10 occurrences
	End by: Mon 8/27/2012

• Click Save and Send.

The next time Microsoft Outlook is synchronized with the MeetingBooster server, the recurring meeting is synchronized with the server.

#### Changing the recurrence of a recurring meeting

You may change the recurrence of a recurring meeting.

#### From the MeetingBooster website

- Locate the recurring meeting under My Meetings.
- Click **Recurrence** 57 \* to the left of the organizer name.
- In the pop up window that opens, click Edit Recurrence.





The **Details** tab of the meeting editor opens, allowing you to update all recurrence details as necessary. Please note that your changes apply to all instances of the recurring meeting.

Note: If you click **Delete Recurrence**, the recurring meeting is deleted. You will be prompted to confirm the deletion.

If you only need to edit the date and time for one instance of a recurring meeting, click the meeting title under My Meetings and edit the meeting as necessary. All other instances are unchanged.

#### From your e-mail client

• Locate and edit the recurring meeting as normally for your e-mail client. At the next synchronization, the meeting updates are synchronized with the MeetingBooster server.

# Working with meeting series

Meetings are often related to one another because they deal with the same subjects. When such a relation between meetings is known in advance, and when the meetings recur regularly, one simple way of handling this is to set up a recurring meeting.

However, it may not always be known in advance which meetings belong together. A meeting that was originally considered completely unrelated to a particular subject may suddenly become important, and other meetings that were originally considered crucial may lose significance. Sometimes recurring meetings may need to be grouped with one-off meetings on the same subject. And very often, meetings related to the same subject are anything but regular but still need to be treated as part of the same group.

With MeetingBooster, you may group any number of meetings (including recurring meetings) using meeting series. Meetings may be added to and removed from the series as needed, providing a flexible way of keeping track of meetings related to a particular subject. You may assign members to a meeting series, making meeting scheduling easier. Meetings may be added to a meeting series when scheduling a new meeting on the MeetingBooster home page. For more information, see "<u>Scheduling from</u> <u>MeetingBooster</u>".

#### Viewing meeting series

• Click **Meeting Series** in the menu on the left on the MeetingBooster home page.

Name	Organizer +	Meetings	Members
HR	Adam Smth	1	3
Sales development project	Adam Smith	5	6



A list of meeting series in the organization is shown. For each meeting series, you may see the name of the organizer and the number of meetings and members in the series.

#### Creating a new meeting series

• Click **New Series** in the menu on the left on the MeetingBooster home page.

Serie	es Name			
0	rganizer Adam Smith			
	Name -	Title	Can create meetings	Emai
B	Name + Brian Jones	Title Head of Service	Can create meetings	Email brian@example.com

A dialog opens with the **Details** tab selected.

- Enter the title of the series.
- (Optional) Click Add Member or Remove as necessary to select members for the series.
- (Optional) Select the **Can create meetings** check box next to a member if that member should be allowed to create meetings in the series.
- Click Save or Save and Close.

#### Editing a meeting series

- Click **Meeting Series** in the menu on the left on the MeetingBooster home page.
- Click the title of the meeting series you want to edit.
- Edit the meeting series as necessary on the **Details** tab.
- Click Save or Save and Close.

#### Adding a meeting to a series

You may add a meeting to a series in two ways:

- By clicking **New Meeting** in the top right corner when creating or editing a meeting series as described above.
- By selecting the meeting series on the **Meeting Series** drop-down when creating a new meeting or editing an existing meeting.



#### Deleting a meeting series

- Click **Meeting Series** in the menu on the left on the MeetingBooster home page.
- Click the cross \* next to the meeting series you want to delete.
   Note: You may delete meeting series created and used by other users. To avoid deleting important information, always double-check that a given meeting series should be deleted before deleting it.

The actual meetings in the series are not deleted, but they are no longer part of any series. Edit the meetings individually as necessary to assign them to other meeting series.

# **Inviting attendees**

When you are creating a new meeting and click **Add Attendee** or **+ Attendee**, a dialog opens where you may select attendees for your meeting. The dialog contains two tabs: one with a list displaying all users in the organization and one allowing you to invite guests.

#### Filtering the list of possible attendees on the Attendee tab

The filter field on the **Attendee** tab allows you to filter the list of possible attendees by name. As soon as you start entering characters in the search field, the list is filtered based on your input, and you will quickly be able to find the attendees you want.

#### Using the Conflict Resolver

If one or more of the selected attendees on the **Attendee** tab are not available at the meeting time, the following dialog is displayed. It suggests new meeting times that suit all attendees.



The following meeting time conflicts with the following attendees' schedule.						
iginal mee	eting time: A	pril 30, 2013 07:30 - April 30,	, 2013 09:00			
Name		Email	Required			
<u> </u>	- Children	adam@cxampic.com	165			
Available	time slots					
0	April 30, 20	013 08:00 - April 30, 2013 09:3	0			
0	April 30, 20	013 09:00 - April 30, 2013 10:3	0			
0	April 30, 20	013 10:00 - April 30, 2013 11:3	0			
0	April 30, 20	013 11:00 - April 30, 2013 12:3	0			
0	April 30, 20	013 12:00 - April 30, 2013 13:3	0			

- To disregard the conflict and schedule the meeting as originally planned, click **Use Original Time**. Note that this may create scheduling conflicts in your organization.
- To schedule the meeting at a different time, select one of the suggested available time slots in the dialog, and click **Use Selected Time**. The start and end times for the meeting are updated based on your selection.

#### Assigning attendee attributes

After selecting attendees, you may assign various attributes for each attendee.

• Deselect the **Distribution** check box if an attendee should not receive the meeting agenda or the

meeting minutes via e-mail when you click the Send Agenda Cor Send

Minutes	<b>X</b>	button.
ivilla cc5		button.

- Select the **Required** check box if an attendee must attend the meeting. Note, however, that if a required attendee does not participate in a meeting, the meeting can still be executed.
- Select the **Co-Organizer** check box if an attendee is to be co-organizer of the meeting. A coorganizer has the same rights in the meeting as the organizer.
- Select the **Approve Agenda** and/or **Approve Minutes** check box if an attendee should review and approve the agenda and/or minutes of the meeting.



#### Adding guests

You may invite guests who are not members of the organization's MeetingBooster installation to the meeting. In this way, external consultants, lecturers, advisers and other relevant persons may participate in MeetingBooster meetings.

Note: Guests cannot be made co-organizers, cannot be required for meetings, cannot approve agendas and minutes, and cannot accept the meeting in advance. As the MeetingBooster server does not have availability information for the guests, it is also not possible to use the Conflict Resolver for them. These features are only available to MeetingBooster users.



•

- 🛨 Guest
- In the dialog that opens, enter a name and an e-mail address for all guests to be added.
- Click Add to add the guest to the list.

When the meeting is saved, all guests receive an invitation via e-mail regardless of whether an e-mail plug-in is used or not.

#### Removing attendees

• Select one or more attendees that you want to remove on the list of attendees, and click -

- Remove

# **Creating an agenda**

While the organizer will often create at least a preliminary agenda when scheduling the meeting, this is not necessary. It is possible to schedule the meeting without an agenda and then add an agenda for the scheduled meeting later. If an agenda still has not been added by the time the meeting is started, the organizer is prompted to create one. However, it still is not necessary to do so.

#### Creating an agenda from scratch

- Click the Agenda tab.
- In the Create Agenda dialog, select **New** and click OK.



Create Agenda	×
<ul> <li>New</li> <li>New from template</li> <li>New from existing meeting agenda</li> </ul>	
	ОК

• Provide a title and start and end times for the first topic on the agenda, and specify a presenter if desired.

Details Ager	nda Tasks											🛱 Entt Al
New Agenda New Topic De	Nete Topic Add Break	Nove Desc	ngton Azeronyan	() Hogerink	Tree Datributor	Sove as Template	Agenda input	Shew Agenda	Rend gents			0
🗎 👌 Topic								🔂 Start T	ime	End Time	Presenter	
								15:00		17:00	Adam Smith	
							HOR		•		• Million (	•

- (Optional) Select the check box in the Time Lock column by to lock the start and end times for the topic. If the topic is locked, its start and end times cannot be changed using the Time Distributor.
- Click **New Topic** to insert a new topic, and edit it as described above.
- If a topic is to be deleted, select the check box to the left of the topic, and click **Delete**

Topic 🚞

- The **Show Agenda** button is selected by default, meaning that the attendees can see the agenda. Click the button to make the agenda invisible to the attendees. This can be an advantage if the agenda contains sensitive material or is still in the early planning stages. Click the button again to make the agenda visible.
- Click **New Agenda** to delete the current agenda and create a new one for the current meeting.
- Click Save and Close to save the meeting with the agenda, or click Cancel to abort.

#### Creating an agenda based on the agenda from a previous meeting

- Click the Agenda tab.
- In the Create Agenda dialog, select **New from existing meeting agenda** and click **Next**.
- Search for the meeting whose agenda you would like to re-use.



leeting to search for:		Search
ew by: OUpcoming Meetings	etings	Jeach
✓ Meeting Title	Date	
Weekly staff meeting	13/05/2013	-
Weekly staff meeting	06/05/2013	
🔲 No Title	02/05/2013	
Monthly development meeting	01/12/2012	
Strategic direction meeting	29/04/2013	
Weekly staff meeting	23/09/2013	
Group Sales Meeting	26/04/2013	
Tush	25/04/2013	Ψ.

- Select the desired meeting, and click OK.
- Edit and save the agenda as necessary.

#### Adding descriptions to agenda topics

You may enter topic descriptions for all topics on the agenda. Topic descriptions are displayed in the topic pane when running the meeting.

- Click **Description Click** to turn on the description editor.
- Use the editor to enter and format a topic description.

nternal satisfaction survey			
I U ARC AR - 🥸 -			🔊 🕅 🕑 Done
Brian takes us through th	e whys and wherefores o	f the upcoming staff s	atisfaction survey

- Click **Done One** to save the topic description.
- Click **Description** again to turn off the description editor.



#### Adding attachments to an agenda

It is possible to add one or more attachments to the agenda. When the meeting is running, the attachments are visible in the topic panel, and all attendees may download the attachments by clicking them.

- Select the topic where the attachment is to be added.
- Click Attachment
- Select the desired attachment on your computer.

# Adding hyperlinks to an agenda

It is possible to add one or more hyperlinks to individual topics on the agenda. When the meeting is running, the hyperlinks are visible in the topic panel, and all attendees may click on the hyperlink to display their content.

- Select the topic where the hyperlink is to be added.
- Click **Hyperlink**, and select an option on the drop-down list.

# Managing agenda approval

As organizer, you are responsible for creating an agenda for the meeting, but sometimes other people in the organization need to be involved in the process. MeetingBooster lets you send the finished agenda for approval to selected attendees and incorporate their suggestions and comments. If several cycles of approval are needed before the agenda can be finalized, you can even compare the different versions and undo changes between agenda versions individually.

- Make sure that you have set one or more meeting attendees to approve the agenda on the **Details** tab of the meeting.
- Save the meeting by clicking Save.
- On the Agenda tab, click Request Approval

Note: The agenda is not sent for approval automatically, and the button only appears if you have set one or more attendees to approve the agenda. The meeting is saved and closed. Each attendee selected for agenda approval receives notification of the pending approval so that they can review, and then approve or reject the agenda.

As soon as an attendee either approves or rejects the agenda, possibly adding suggestions or comments to justify their decision, you receive an e-mail notifying you of their approval or rejection.



- Open the meeting again.
  - 1. If all the approvers have accepted the agenda, the meeting opens in view mode.
  - 2. If one or more approvers have rejected the agenda, the meeting opens in edit mode, so that you can make any necessary changes.
- (Optional) Compare the current agenda with previous versions if available.
- Review the attendee input, particularly if one or more attendees have rejected the agenda.
- If necessary, edit the agenda to take the approvers input into account.
- If you decide to limit the number of approvers, or conversely include new approvers, make the necessary changes on the **Details** tab.
- If you have made any changes to the meeting or agenda, click **Approval** and choose **Request Approval** to resend the agenda for approval, and repeat the process.
- Once the agenda has been accepted by all its approvers, send it to all the attendees.
- Save and close the meeting, which is now ready to be started at its appointed time.

# Sending and printing an agenda

The agenda may be sent to all meeting attendees or printed to a PDF file for distribution before the meeting is started. This gives all attendees an opportunity to review the agenda, suggest topics and create tasks in relation to the meeting.

#### Sending an agenda

- Click Send Agenda and choose Send.
- In the dialog that opens, check that the right recipients are selected.

d Agenda		
Name	Email	Distribution
Adam Smith	adam@example.com	Organizer
Brian Jones	brian@example.com	
	ок	Cano



• Click **OK**.

#### Selecting agenda settings

- Click Send Agenda and choose Settings.
- Select a style and layout for the agenda.

Select Style:		
Title 1. Topic	TITLE 1. TOPIC	Title 1. Topic
Notes & text           1.1. Subtopic           Notes & text	Notes & text 1.1. Subtopic Notes & text	Notes & text 1.1. Subtopic Notes & text
Clean 1 ©	Clean 2	Clean 3
Left Aligned -		
Select Document Prope	rties:	
nclude Cover Page		
nclude Logo		
	itte kitt	
Use Custom Logo		
nciude Attachments		
-age Size	Letter (8.5 X 11)	9 A4

- Select the **Include Cover Page** check box to include a cover page for the agenda. If you select this option, the **Include Logo** option becomes available.
- Select whether attachments should be included in the PDF file.

Note: Adding attachments can make the PDF file very large. Only select this option if the agenda attachments are fairly small, or if file size is not an issue.

- Select a page size and a font size for the agenda.
- Click OK.

#### Printing the agenda

• Click **Print All** b to save a PDF version of the agenda to your computer.



# **Editing a meeting**

When a meeting has been scheduled and saved, all information in the meeting may be edited and updated.

- Attendees may add or edit tasks for the meeting, and they made provide topic suggestions and/or comments.
- The organizer may edit all information regarding the meeting.

Note: When you are editing a meeting, it is locked so that no one else can edit it. When you have saved your changes and closed the meeting, it is open for editing by other users with the appropriate permissions.

#### Accessing a meeting for editing

#### On the MeetingBooster site

• Click the meeting title under My Meetings.

#### From Microsoft Outlook

- In Microsoft Outlook 2010 and 2013, do one of the following:
  - Select the meeting in the Calendar view, and click Meeting Agenda or Meeting

Tasks 💷 in the ribbon.

- Right-click the meeting in the Calendar view, and click Meeting Agenda or Meeting
   Tasks .
- 3. Double-click the meeting in the Calendar view, and click the link in the dialog to go to the meeting site.

#### Editing options

The meeting editor is opened, and you may edit meeting details as necessary. Which details you may edit depends on your security role and your function in the meeting (i.e. organizer, co-organizer or regular attendee).

- On the **Details** tab, you may edit the meeting title, meeting purpose, location, schedule, screen sharing, meeting series, attendees and recurrence information.
- On the **Agenda** tab, you may edit the agenda.
- On the Tasks tab, you may edit preparation tasks for the meeting.

Note: Always remember to click Save and Close after editing any meeting details.



#### Creating a PDF with meeting details

It can sometimes be useful to create a PDF containing details for a meeting. For instance, this would allow you to study meeting details offline or send meeting details to someone outside the organization's MeetingBooster installation.

• Click **Print All** bin the top right corner.

A PDF containing meeting information such as date and time, attendees, agenda and tasks is created. Where it is saved on your computer depends on your browser and system settings.

# **Rescheduling a meeting**

Both single meetings and recurring meetings may be rescheduled as long as they have not been executed.

#### From the MeetingBooster site

- Click the meeting title under My Meetings.
- Select a new date and new start and end times for the meeting.
   If there may be a conflict with the meeting time selected, a warning icon is shown.
   If the selected meeting time conflicts with the schedule of one or more of the selected attendees, a warning dialog is shown.
- Click Save and Close.

# From Microsoft Outlook

- Open the meeting in the calendar.
- Select a new date and new start and end times for the meeting as you would normally do for meetings in the e-mail client.

If there may be a conflict with the meeting time selected, the e-mail client issues a warning. Note, however, that the client will only be able to check its local calendar.

If the selected meeting time conflicts with the schedule of one or more of the selected attendees, a warning dialog is shown.

• Save and close the rescheduled meeting.

# **Deleting a meeting**

Any meeting that has been scheduled but not executed may be deleted by the organizer who created it. In addition, an administrator or another user with a security role providing the necessary permissions may delete a past meeting; in other words, a meeting that has been executed and moved to the list of past meetings.



#### Deleting a meeting that has not been executed

#### From the MeetingBooster website

• To delete a one-off meeting or an instance of a recurring meeting, locate the meeting to be deleted in the list of meetings, and click **Delete**.

Meeting Title		Organizer	Date +	Time	Action	Status
Strategic direction meeting		Adam Smith	16/10/2013	11:00 - 13:00	Start   Deigle	Accepted
Weekly staff meeting	ça -	Adam Smith	21/10/2013	12:00 - 14:00	Start   Delete	Accepted

• To delete all instances of a recurring meeting, click **Recurrence** 45 **•** to the left of the organizer name and select **Delete Recurrence** for one of the meetings.

Meeting Title	Organizer	Date -	Time	Action	Status
Strategic direction meeting	Adam Smith	16/10/2013	11:00 - 13:00	Start   Delete	Accepted
Weekly staff meeting	Ø Edit Bacamana	21/10/2013	12:00 - 14:00	Start   Delete	Accepted
	Deleta Recurrence				

#### From Microsoft Outlook

• Delete the MeetingBooster meeting from the calendar as normally. At the next synchronization, the meeting is also removed from the MeetingBooster website.

#### Deleting past meetings

This option requires special permissions, as described above.

- On the MeetingBooster website, click **Settings** and select **Admin**.
- Click Delete Past Meetings in the menu.
- In the list of past meetings, locate the meeting to be deleted, and click **Delete**.

#### **Starting a meeting**

A scheduled meeting may be started from the MeetingBooster site or from Microsoft Outlook.

#### From the MeetingBooster site

- Locate the meeting in the list of meetings under My Meetings.
- Click Start.

#### From Microsoft Outlook



- Locate the meeting in the calendar, and do one of the following:
  - 1. Select the meeting, and click **Start Meeting**.
  - 2. Right-click the meeting, and click **Start Meeting** in the shortcut menu.

#### **Initializing a meeting**

After starting the meeting, the organizer must perform a few steps before entering the meeting workspace.

• Establish the screen sharing session

Note: The option to establish screen sharing is only offered if screen sharing was enabled for the meeting. For more information, see "<u>Setting up screen sharing</u>".

• Edit the agenda

Note: The option to edit the agenda is only offered if the agenda for the meeting contains time conflicts, or if an agenda was not created for the meeting prior to starting it.

• Select attendees

Check that the attendees required for the meeting are present. A green dot • next to an attendee's name means that the attendee has logged on to MeetingBooster and has joined the meeting. A black icon • next to an attendee's name means that the attendee is a guest.

		= logged in	<b>≜</b> = gu
Name	Attending	Note Taker	Host
<ul> <li>Adam Smith</li> </ul>	×.	0	۲
Brian Jones		0	0
Charlotte West	×.	۲	٢
Christine Johnson		0	0
Edward Ajolo			
George Mason			
1 Tina Weymouth			



**Review tasks** 

The option to review tasks is only offered if preparation tasks have been created for the meeting.

# Hosting a meeting

The layout of the meeting workspace is the same whether you are participating in a meeting as a regular attendee or as an organizer. The organizer, however, has more options at his disposal than regular attendees.

#### Navigating from topic to topic

topic in the agenda.

Or

Click the topic name in the full agenda shown to the left. Note: You must be host to do this.

#### Selecting a different note taker and host

By default, the organizer is also the note taker and host (unless someone else was appointed for these roles when initializing the meeting, but the organizer may assign the roles to other attendees during the meeting.

and select a different note taker and/or host in the dialog that opens. Click Attending

#### Adding attendees

- Click Attending
- Attendee Guest Click + Attendee to add more attendees to the or + Guest meeting if required. Parking a topic
- - Click Parking to park a topic.

# **Taking meeting notes**

During the meeting, the note taker may take notes and enter conclusions for individual topics as well as the entire meeting. There are two types of notes that the note taker can take:



- Meeting notes that apply to the entire meeting, not an individual topic on the agenda
- Topic notes that apply to the current topic only

#### Entering notes or conclusions

- If this is the first note for the current topic, click **New Note** •.
- To enter a meeting note, select **Other**. Otherwise, select the topic that the note applies to on the drop-down list at the top of the note card.

[Other]	
1. Introduction	
2. Staff performance reviews coming up: info on the process	
3. Break	
4. Internal satisfaction survey	
5. Q&A	

• On the drop-down to the left, select **General Note** if the note is a general note applying to all attendees, select the name of an attendee if the note applies to just this attendee, or select **Conclusion** if entering the conclusion for the topic.



- Enter the note text.
- (Optional) Format the note text using the buttons at the top of the note editor.



- (Optional) Add attachments or hyperlinks
- Click Save Save to save the note.

#### Editing a note or conclusion

- Click the note or conclusion to be edited.
- Edit and save the note or conclusion in the note editor.



Edward Ajolo How about those	e of us who haven't been with company for a long time?	×
Edward Ajolo		Save Q

#### Deleting a note or a conclusion

• Click the red cross \* next to the note or conclusion to be deleted.

# Adding attachments and hyperlinks to notes

During a meeting, you may add attachments and hyperlinks to websites or SharePoint servers in your topic notes or conclusions. All attendees will be able to view and click the links. An attachment may be any file type.

#### Adding an attachment

- Create or edit the note or conclusion that the attachment is to be added to.
- Click **Attachment** I in the toolbar of the note editor.
- Select the desired file using your browser.
- Save the note or conclusion.

#### Adding a hyperlink

- Create or edit the note or conclusion that the hyperlink is to be added to.
- Click Hyperlink 🕥 in the toolbar of the note editor.
- On the drop-down list that opens, select Hyperlink.
- Enter a name and a URL for the hyperlink.
- Click OK.
- Save the note or conclusion.

#### Leaving or ending a meeting

When all topics have been covered, the organizer may end the meeting. In addition, the organizer may temporarily leave the meeting and come back later.

#### Leaving a meeting

Click Exit and select Leave Meeting to leave the meeting temporarily. In the My Meetings view, the meeting will be shown as running <a>Running</a> in the list of meetings.



• Click Join to rejoin the meeting.

#### Ending a meeting

• Click Exit And select End Meeting to end the meeting.

Note: When the meeting is ended, no more information can be added to the meeting. However, notes taken during the meeting may be edited by the organizer or note taker for a period of time defined by the administrator.

#### **Managing meeting minutes approval**

MeetingBooster lets you send meeting minutes for approval to ensure that key meeting attendees can accept the content before the minutes are filed for future use. Notes and conclusions are sometimes written hastily in the midst of busy meetings where the note taker is also focusing on other things, and the approval workflow is a good way of checking that no misunderstandings permanently find their way into the meeting minutes.

#### Selecting users for approving the meeting minutes

If you did not select any users for approving the meeting minutes when scheduling the meeting, you can do so after the meeting has ended. You can also edit the list of approvers by selecting other users from the organization's MeetingBooster installation, including users who did not attend the meeting.

If you do not need to select users or edit the list of approvers, proceed to "Sending the meeting minutes for approval" below.

• Click Request Approval.

If you have already designated users for approving the minutes, the button is called Approval and opens a submenu where you must select Edit Approvers. A dialog opens where you can select one or more users.

- Click Add User to select users who must approve the meeting minutes.
- Click the cross icon **\*** next to a user to remove that user from the list of approvers.

#### Sending the meeting minutes for approval

- Click Approval
- In the submenu that opens, select **Request Approval**.

#### Reviewing approvals, rejections and comments

As soon as an attendee either approves or rejects the minutes, possibly adding comments to justify their decision, you receive an e-mail notifying you of their approval or rejection.



- Open the minutes again.
- Click Attendee Input to review the attendee input, particularly if one or more attendees have rejected the minutes.
- Review the list of comments from the attendees, and then click **Read** read to mark the comment as read. If you click **Read** by accident, you can undo your decision by clicking **Revert**
- If you have made any changes to the minutes, resend them for approval, and repeat the process.
- Once the minutes have been accepted by all their approvers, send them to all the attendees.

# **Editing and sending meeting minutes**

The meeting minutes are displayed automatically after the meeting has ended and show the agenda (if any), information on date, time, purpose and attendees as well as all information entered by the note taker during the meeting.

#### Editing meeting minutes

Notes taken during meetings may be edited in the meeting minutes by the organizer or the note taker for a period of time defined by the administrator after the meeting ended. In this way, notes may be edited for accuracy and correctness before being saved in the organization's MeetingBooster system and used for further work.

- If the meeting minutes are not displayed, click the meeting whose minutes you want to edit under **Past Meetings**.
- From the meeting minutes ribbon, click Edit
- Edit individual notes as desired, or click the red cross \* to delete them.
- Click **New Note** or **New Conclusion** to enter a new note or conclusion at the selected location in the meeting minutes.
- Click Edit again to exit editing mode and save the minutes.

#### Sending meeting minutes for approval

To make sure that everybody agrees on the content of the meeting minutes, you can send them for approval. The process is similar to the process for approving agendas.

#### Sending meeting minutes to attendees

• Click **Send Minutes** and choose **Send** to send the meeting minutes via e-mail to all attendees.



- In the dialog that opens, check that the right recipients are selected.
- Click **OK**.

#### Selecting meeting minute settings

- Click Send Minutes and choose Settings.
- Select a style and layout for the minutes.
- Select whether attachments should be included in the PDF file.
- Select a page size and a font size for the meeting minutes.
- Click OK.

#### Giving viewing access to users who did not attend

You may give users who did not participate in the meeting access to the minutes.

• Click Viewing Access, click + Add User , and select the users who should have viewing access on the list.

The users selected may now access the meeting minutes under **Past Meetings** on the MeetingBooster home page even though they did not attend the meeting.