

**TTUHSC ADC SSL VPN with Multifactor Authentication**

**Phone configuration to receive One Time Passwords**

Multifactor Authentication Registration ..... 3

**VPN Client Plug-in Configuration**

Windows 10 Configuration.....7

**VPN Connection for registered Users**

VPN Access for registered Users ..... 13

**VPN Client Plug-in Configuration for MAC & IPADs**

Mac OS Configuration ..... 14

IPADs Configuration..... 18

Prior to have installed the VPN client in your laptop, Users needs to have installed the Citrix SSO app in their mobile Phone to generate an onetime password (OTP).

\*This Registration is required only once per unique device.

## Phone registration to generate one time passwords (OTP)

1.- From your mobile phone device open Google Play or Apple store



2.- Browse & install the app "Citrix SSO",

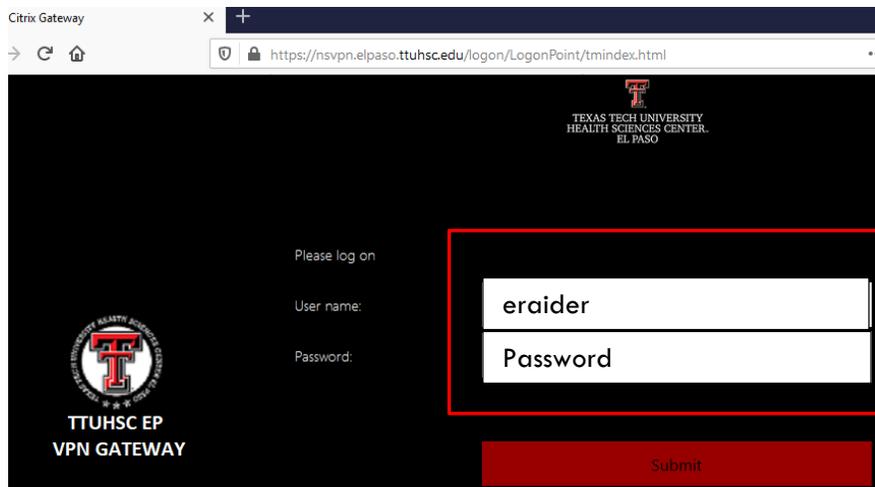


**Citrix SSO** EX  
Citrix Systems, Inc.  
★★★★★ 2.7.7 Ratings  
Free

3.- To Register your Phone in the VPN Platform from your **PC/Laptop** where the VPN will be installed , Open a new Chrome , Firefox or Microsoft Edge Browser and type:

**<https://nsvpn.elpaso.ttuhscc.edu/manageotp>**

4.- The registration page will load , please Login with your eraider account.



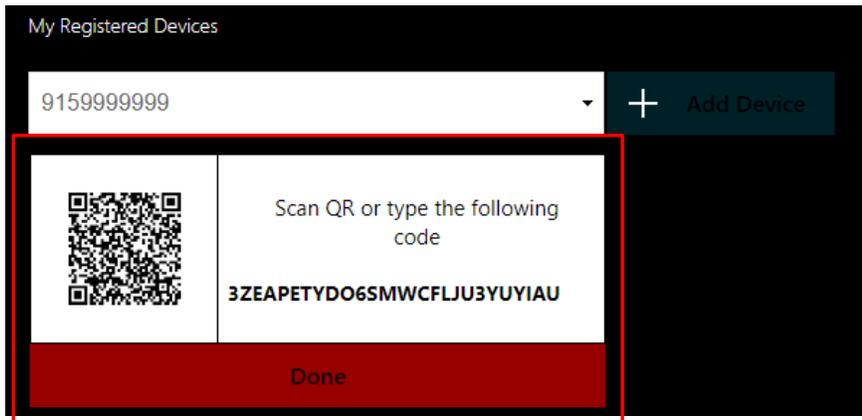
5.- On the Registration page Click on “Add Device”



6.- In the Device Name field enter your “phone number” and Click “Go” .



Once is submitted a QR code is displayed on the Citrix Gateway browser page.



7.-Once you got the QR code , Open the Citrix SSO app in your phone, and add a new token scanning the QR code shown in your screen. **Make sure the Citrix SSO app have permission in your device to use the camera.**

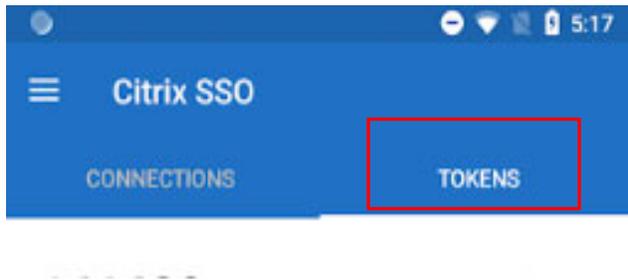
Scan this QR code using the Citrix SSO app from the device to be registered.

a) **Open Citrix SSO app in your Phone (previous installed step 1,2)**



b) Navigate to **Tokens** tab on the app **Home** view.

**Android**



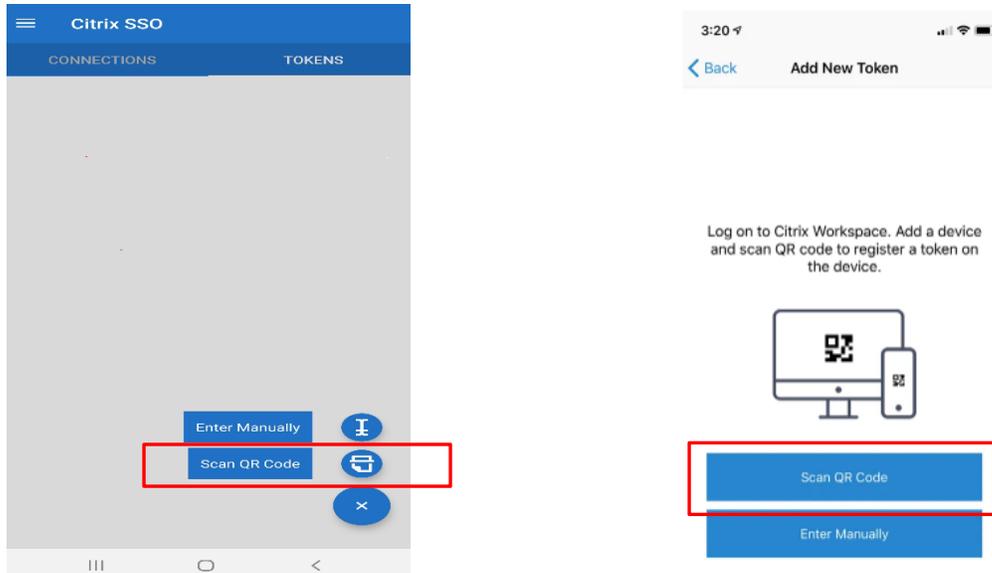
**IPhone**



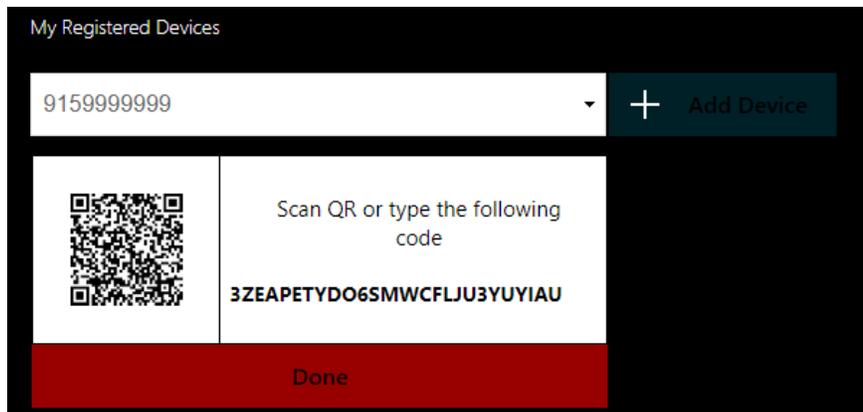
c) Tap in the “**+**” or “**add a new token**”



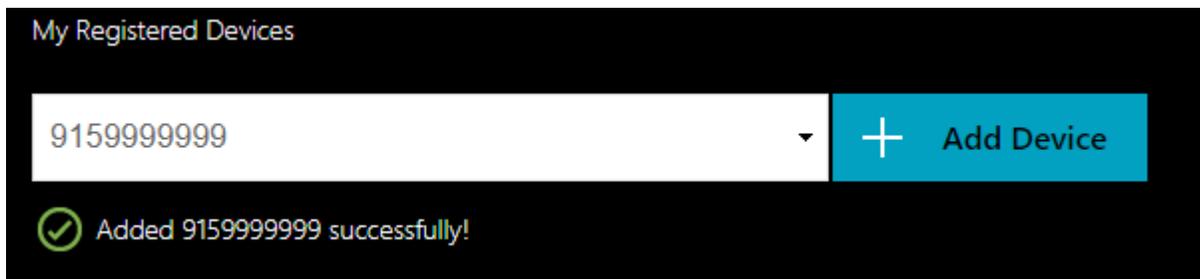
d) Tap **Scan QR Code**.



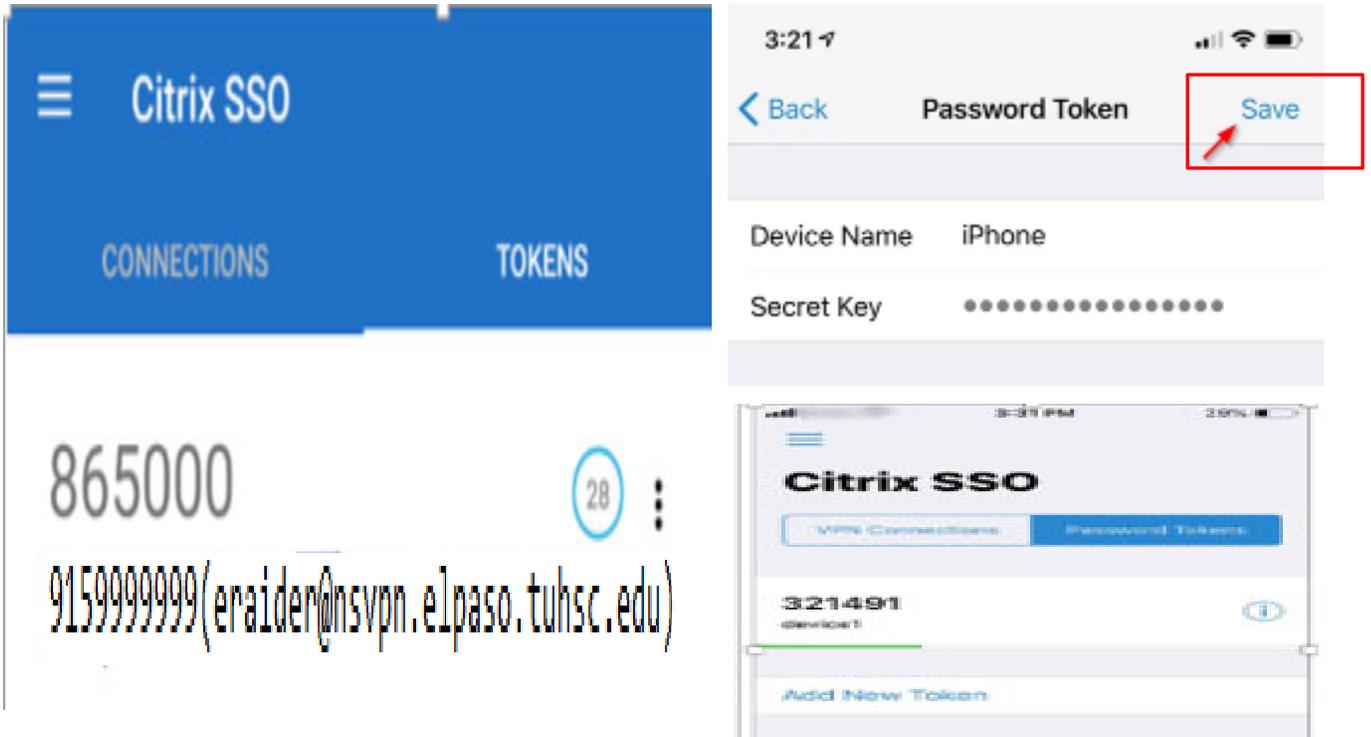
e) Focus the camera on the QR code on browser



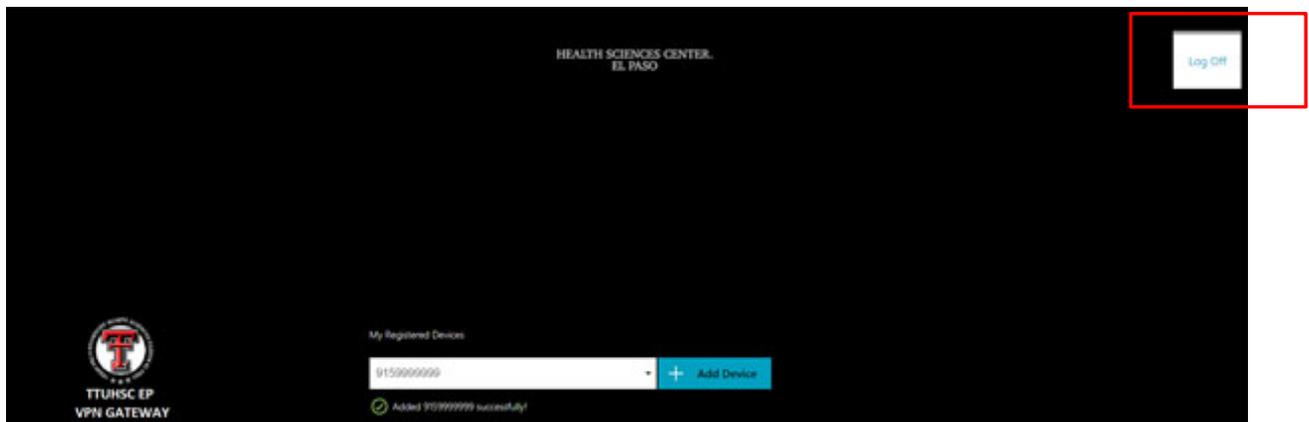
8.- Once it's completed a successfully notification will be displayed.



Citrix SSO auto-populates the device name and secret key, alternatively, you can manually enter the secret key that appears above the QR code. Citrix SSO validates the QR code and then registers with gateway for push notifications. If there are no errors in the registration process, the token is successfully added to the tokens tab.



9.- From your PC Log off from the register process clicking on the upright corner.

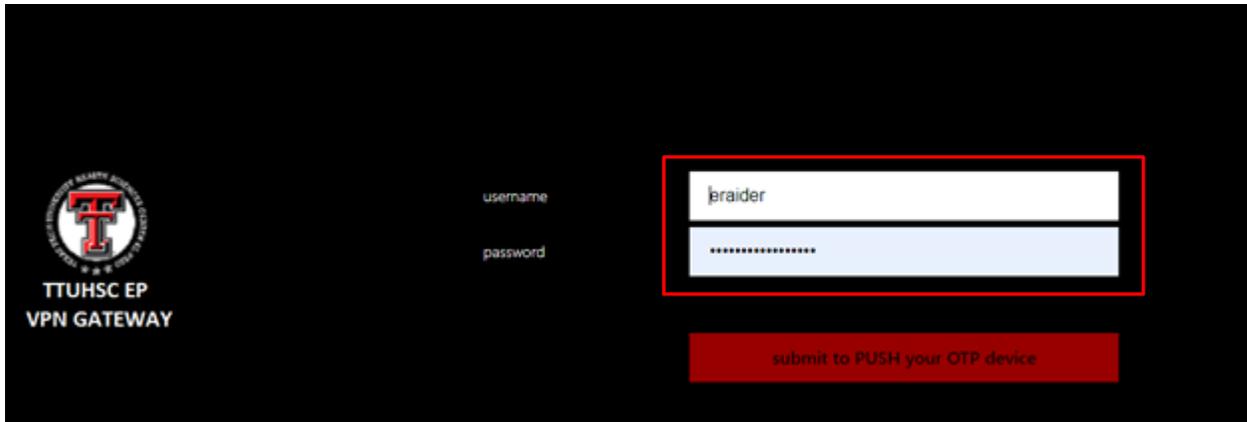


## Windows Operative Systems VPN Plug-in installation

10(w).- Once you click on log off The browser will be redirected to a new URL:

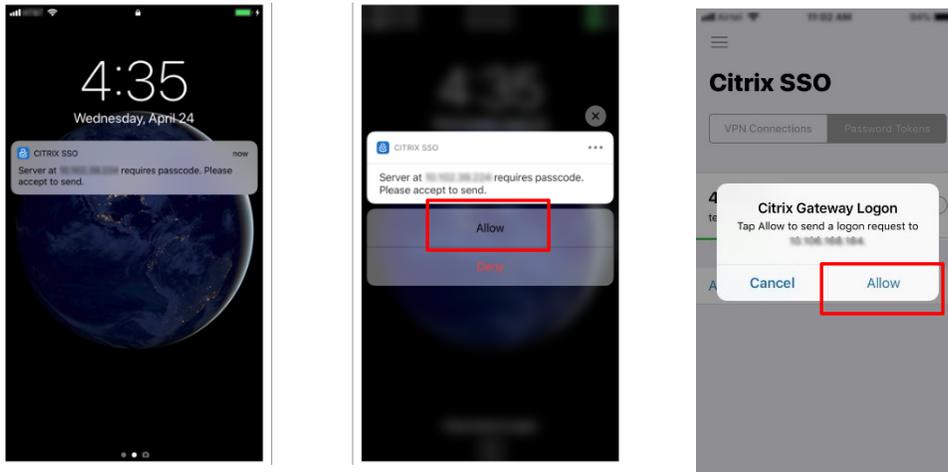
<https://nsvpn.elpaso.ttuhs.edu>

Input your eraider account credentials



When you click the Submit Button the system will send a notification to your phone where the Citrix SSO app is installed.

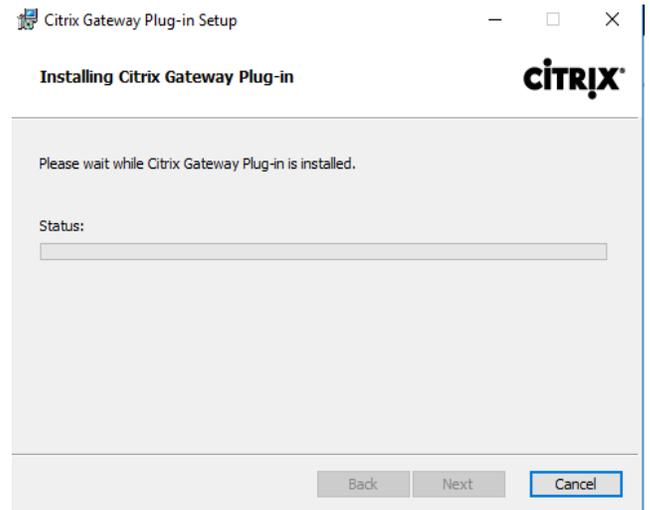
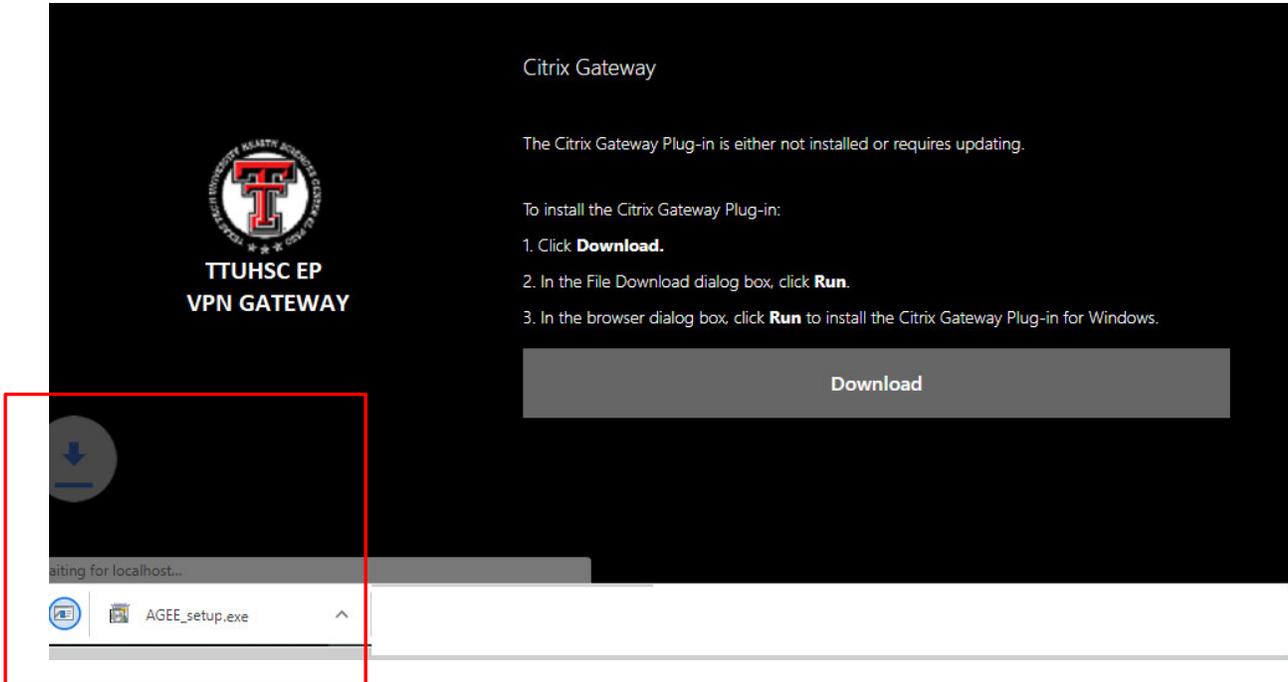
Open the Citrix SSO app on your registered device and tap **Allow**.



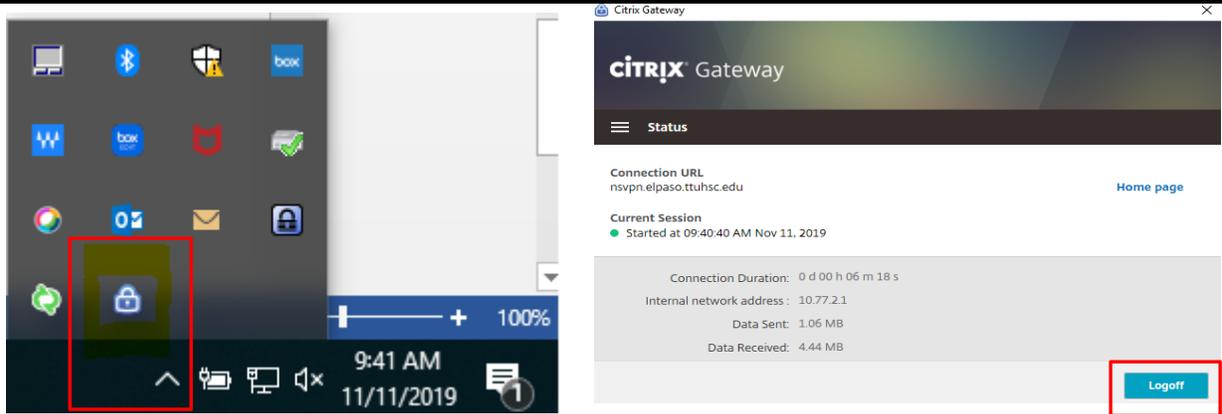
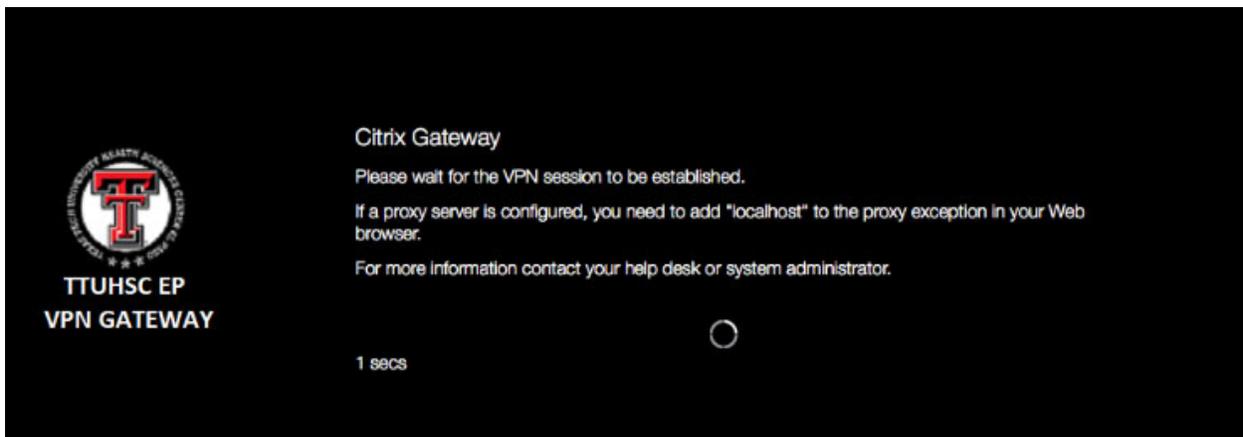
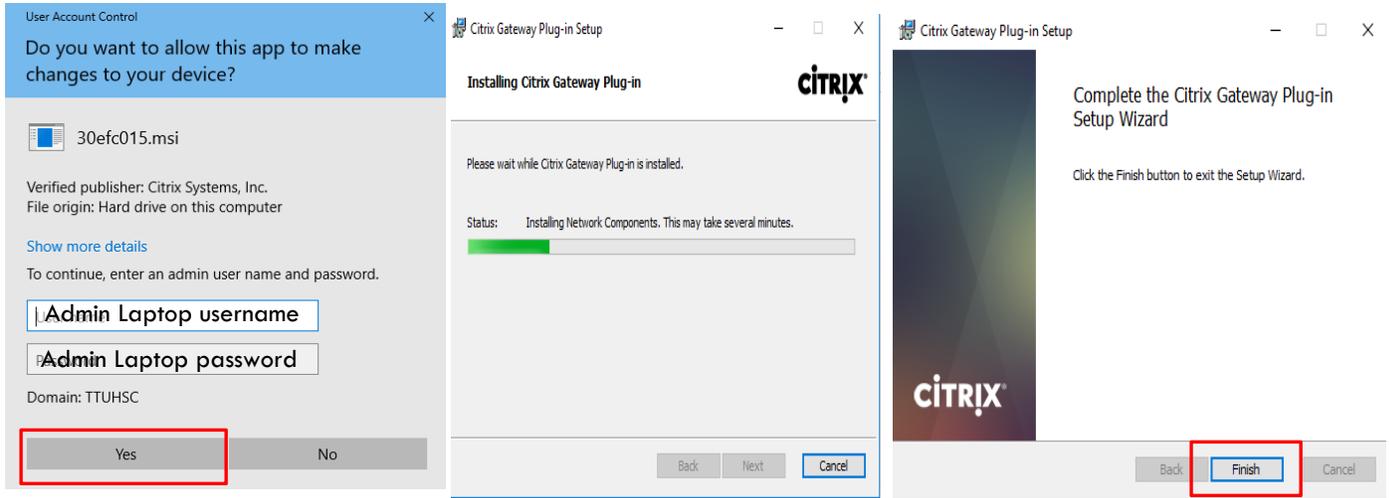
You will receive a Push notification on your Mobile Phone. Otherwise after 30 sec a manual validation will appear to submit the OTP value generated from your mobile device.

11(w).- Once your OTP is validated the system will ask to Download the VPN plugin for Windows

Please follow the instructions to install the Windows client in your system (Administrator PC rights are required).



12(w).-After Installation the “Citrix Gateway” client be automatically connected to the network, and in your taskbar menu a new grey/blue Icon will be added showing the status of the connection.



To disconnect to the VPN click on logoff button in your client.

## Existing Citrix Gateway VPN Users

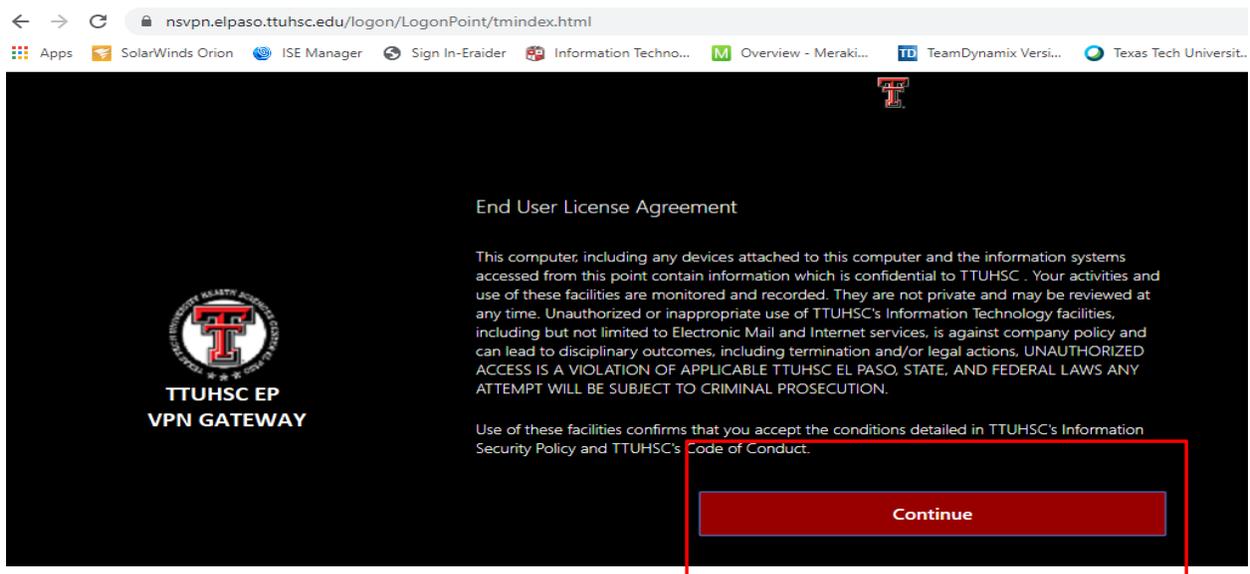
When your Phone is currently registered and the VPN Plug in is installed in your Windows or MAC system.

13.- Open a new Safire, Chrome , Firefox or Microsoft Edge Browser and type:

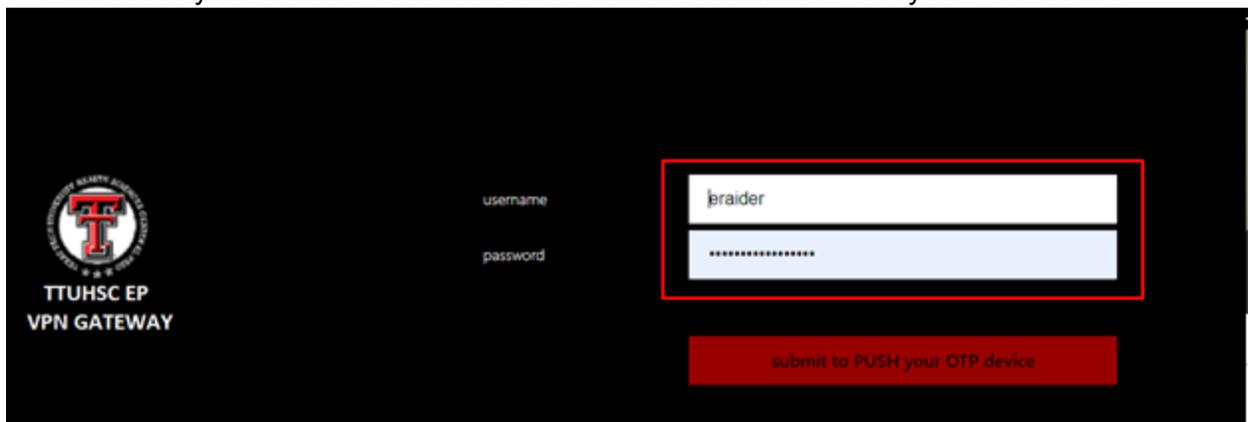
<https://nsvpn.elpaso.ttuhs.edu>

- You can bookmark the link as favorites for future connections.

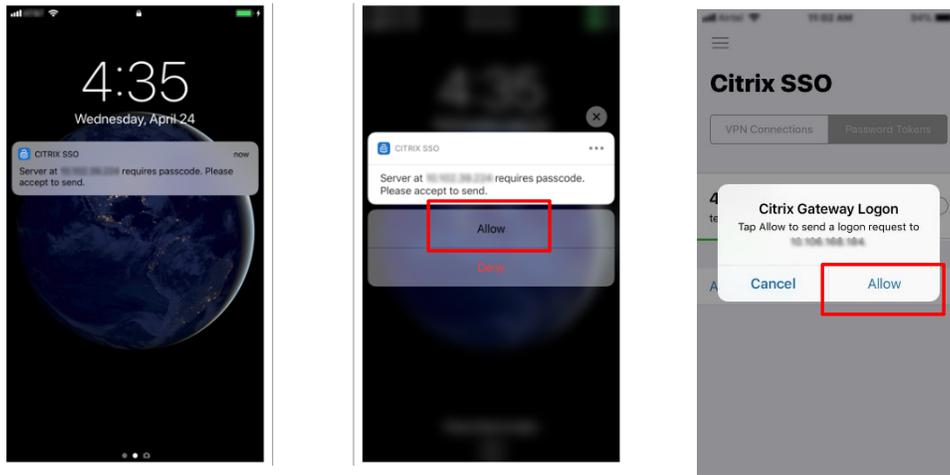
14.- Click on Continue to Accept the End user License Agreement



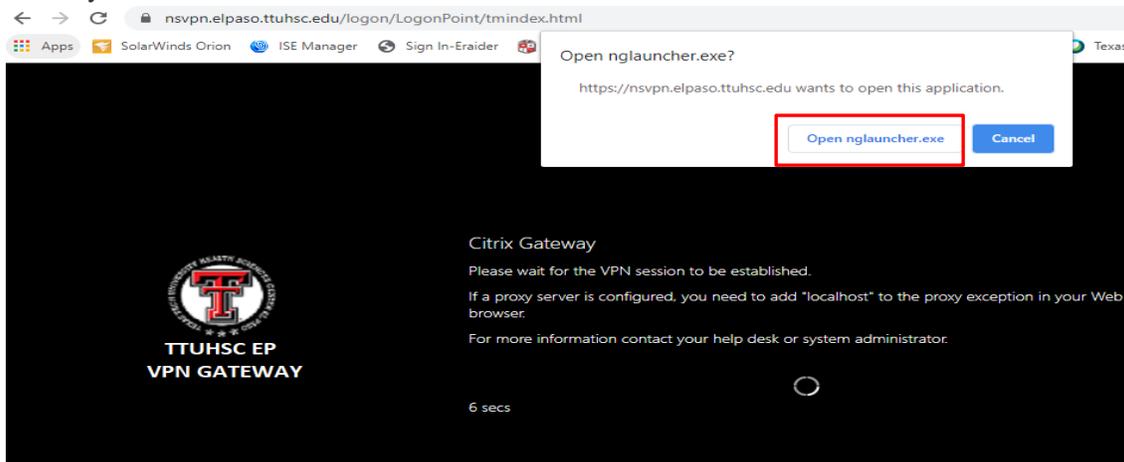
15.- Introduce your eraider Credentials and Click on “submit to PUSH your OTP device”



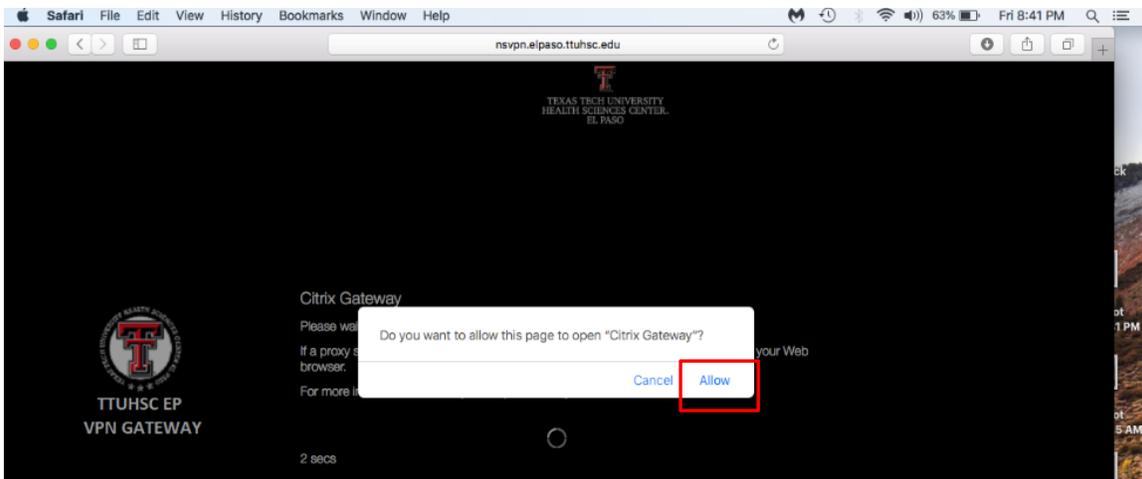
16.- In your registered Phone you will receive a push notification click **“allow”** to the Citrix Gateway logon.



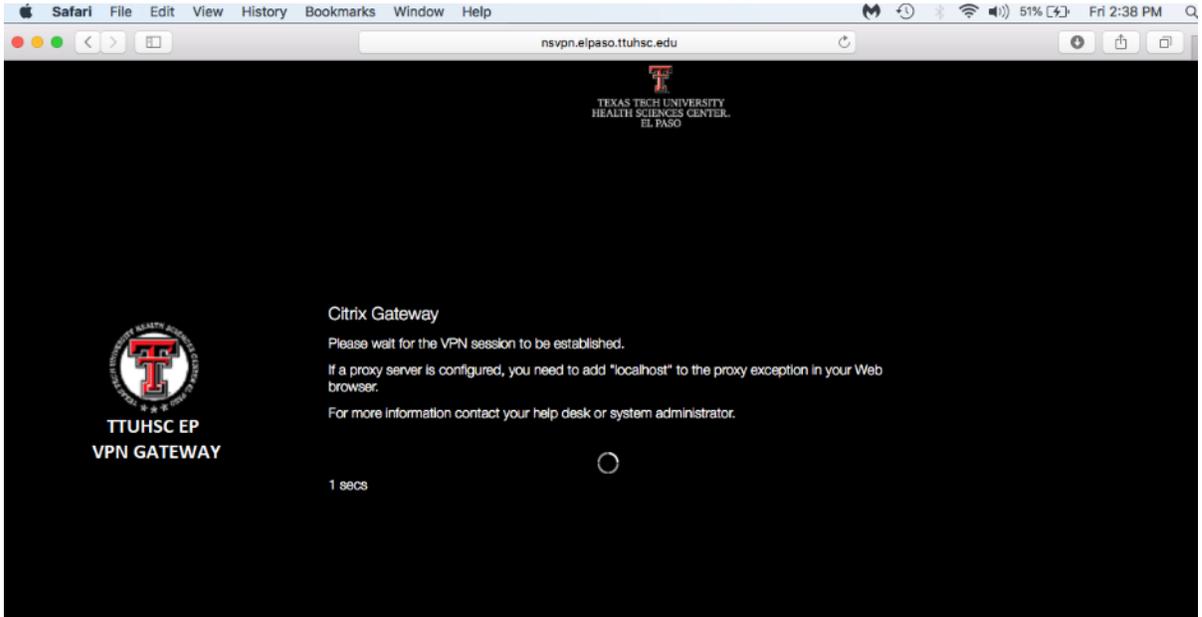
17.- Once accepted, the gateway will request to open the previous installed “nlauncher” in Windows systems



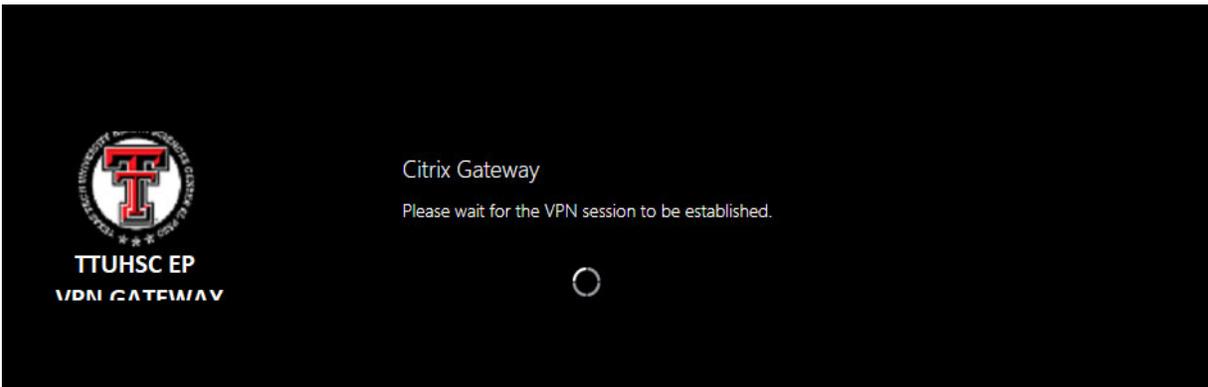
Or the “Citrix Gateway” on MAC operative systems



18.- The Citrix Gateway will process the request

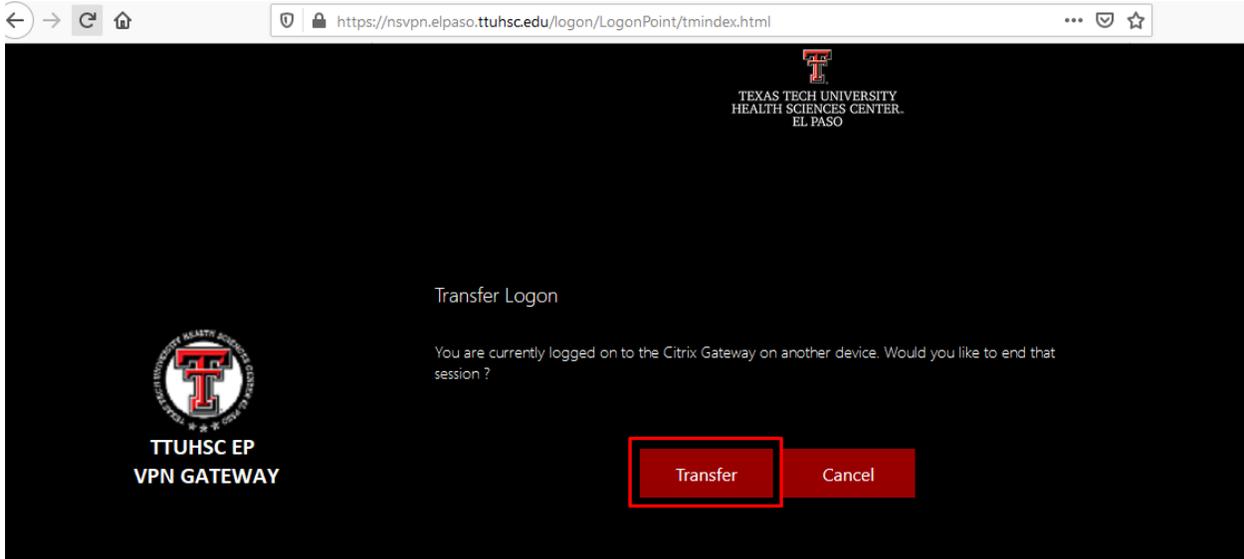


and establish the vpn session



19.- The SSL VPN support a **single** connection with the same Username, if you left your session opened or is still connected in other system.

The Transfer logon message will be displayed to transfer your connection to this device before the ngluancher or the Citrix Gateway app is opened.



## MAC Operative Systems VPN Plug-in installation

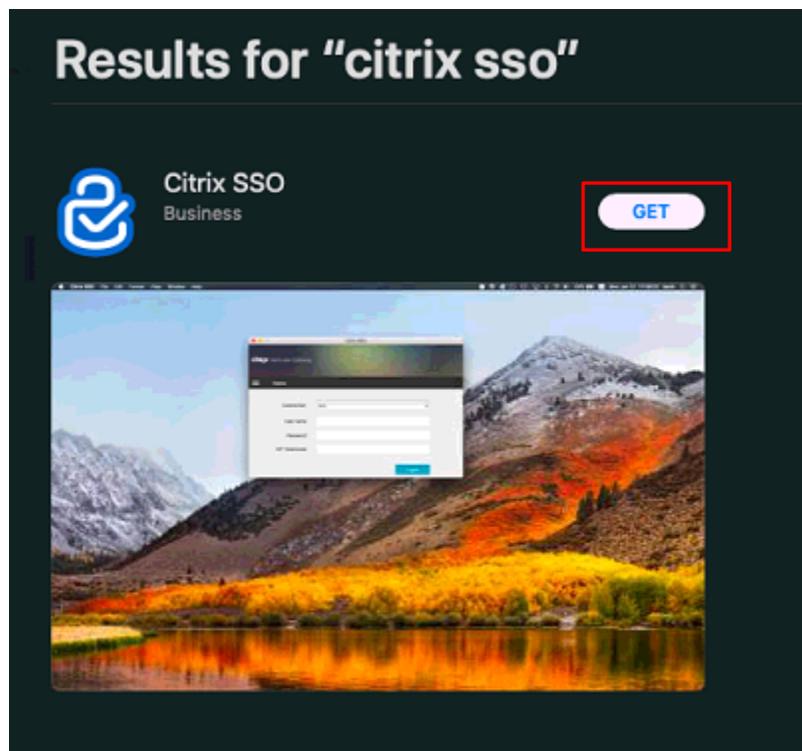
Citrix SSO app will not be supported for iOS 11.x and lower versions after June 2020

20.- To continue with this installation you previously should finished Steps 1- 9 (page 2) register an" OTP Phone".

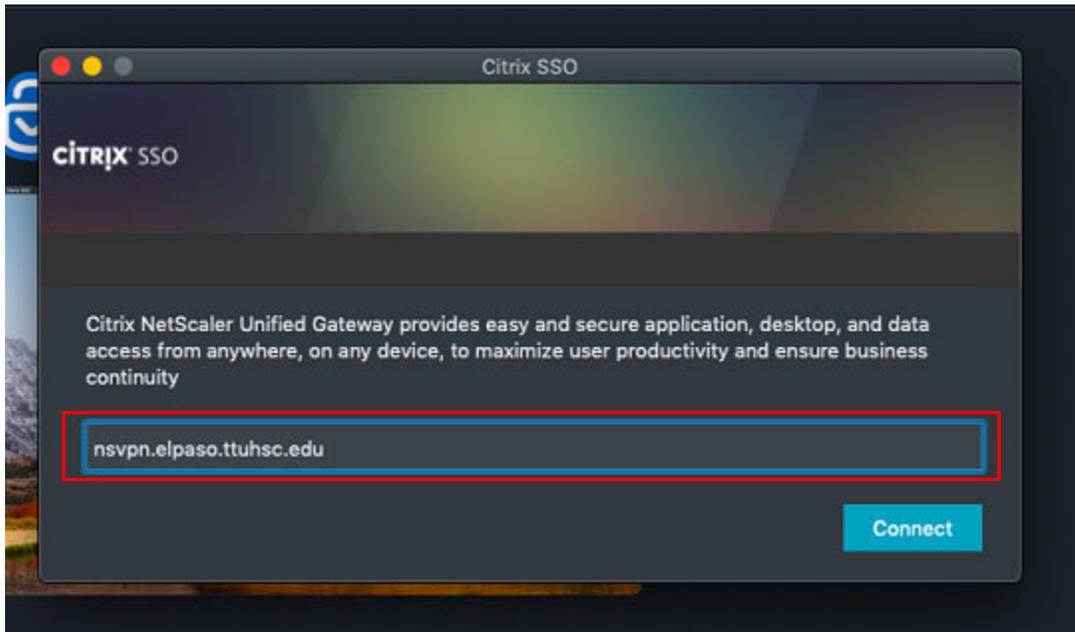
21.- to continue installing the VPN plug in your MAC open "App store"



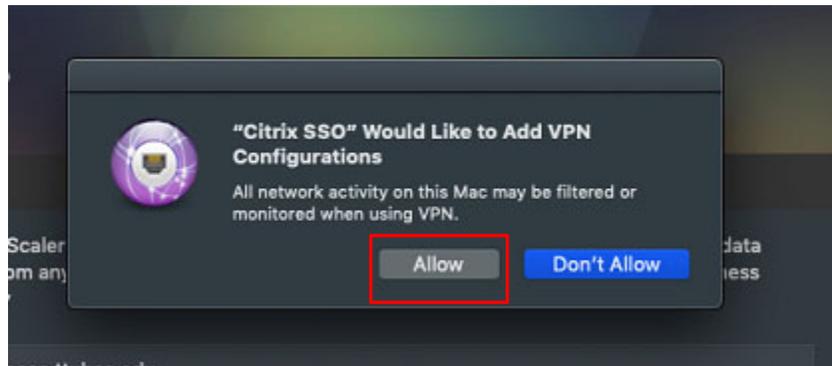
22.- Browse & install the app "Citrix SSO",



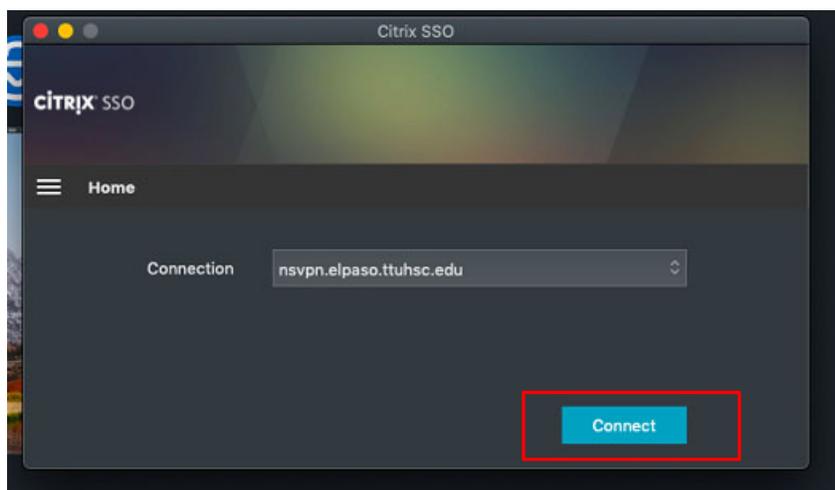
23.- Open The Application and Add the URL: **nsvpn.elpaso.ttuhs.edu** and click connect.



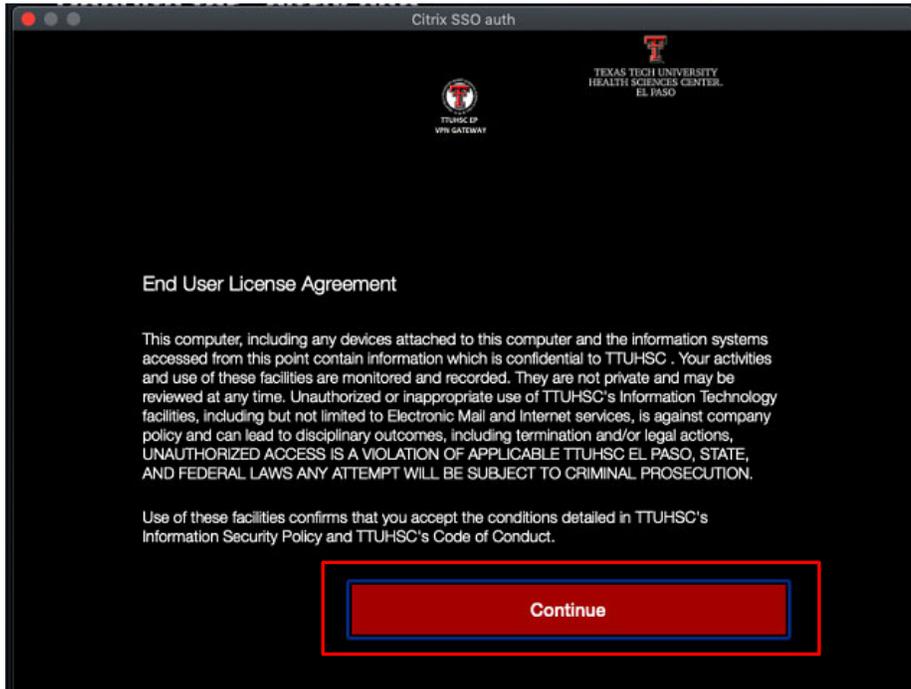
24: Click on Allow add VPN configuration



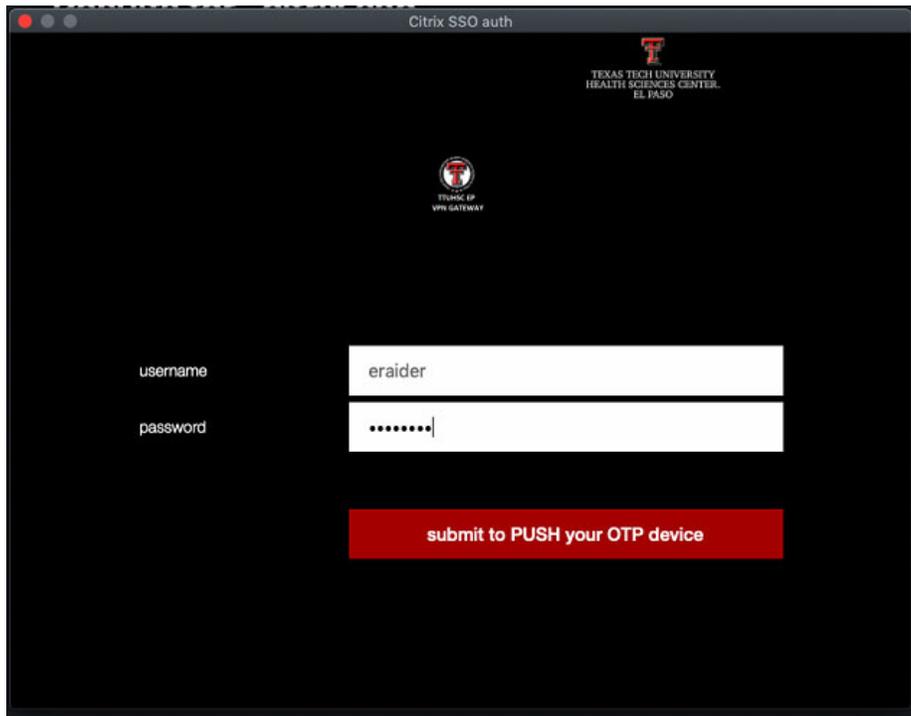
25 Once the URL is added click on connect.



26 : After you Connect please read and accept the TTUHSC EULA clicking on Continue.

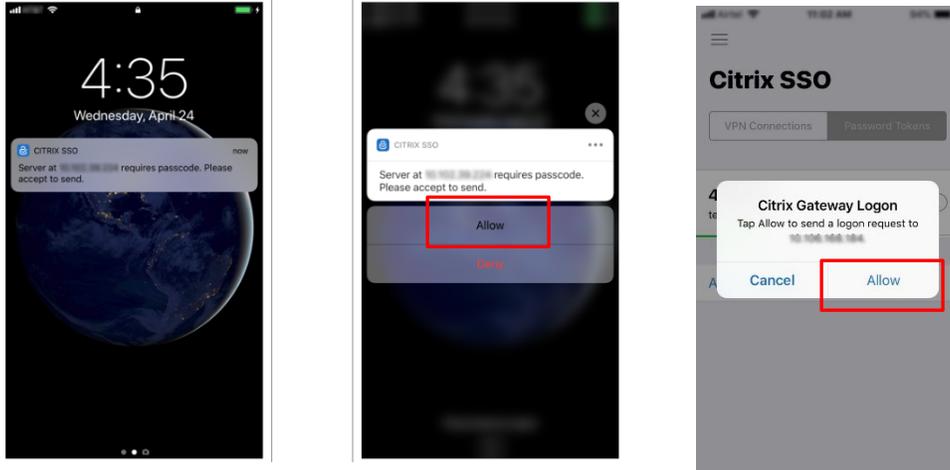


27- After Accept please Input your eraider account credentials and Click on "Submit to PUSH your OTP device"



When you click the Submit Button the system will send a notification to your phone where the OTP is installed.

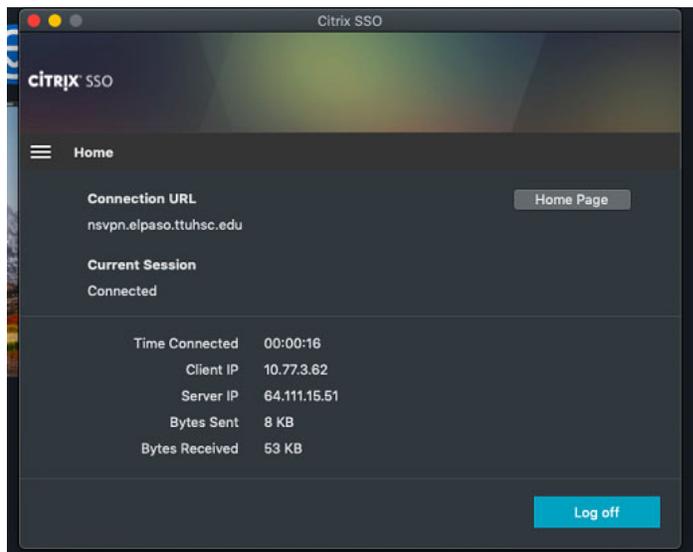
Open the Citrix SSO app on your registered device and tap **Allow**.



You will receive a Push notification on your Mobile Phone. Otherwise after 30 sec a manual validation will appear to submit the OTP value generated from your mobile device.

28.- Once you accept the connection in your Phone the VPN will be established

A little “VPN Icon (Blue Lock) will be at the TOP of the Desktop and a check mark in front of the VPN connection .



29.- To disconnect just Click on Log off

## VPN IPADs iOS Operative System VPN Plug-in installation

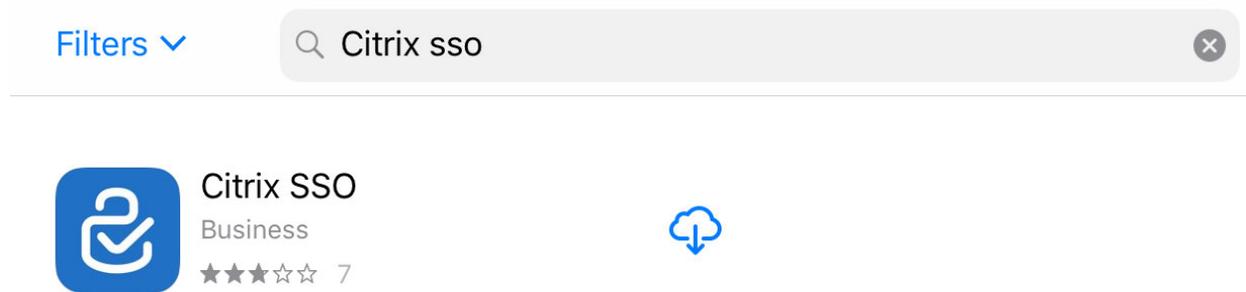
Citrix SSO app will not be supported for iOS 11.x and lower versions after June 2020

30.- To continue with this installation you previously should finished Steps 1- 9 (page 2) register an” OTP Phone”.

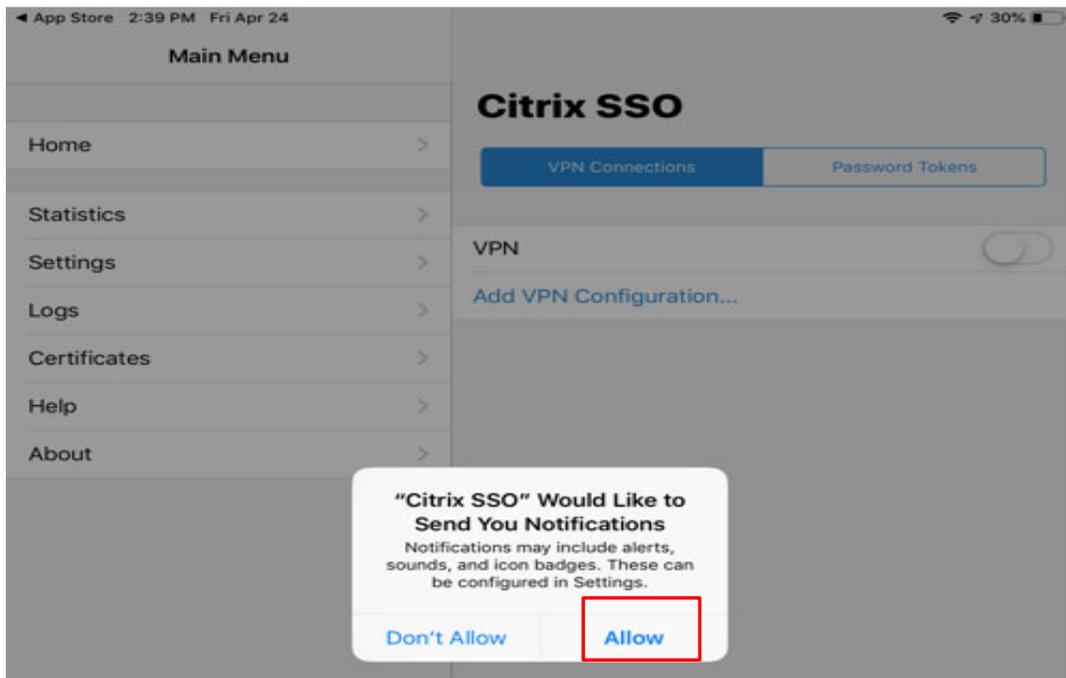
31.- to continue installing the VPN plug in your IPAD open App store



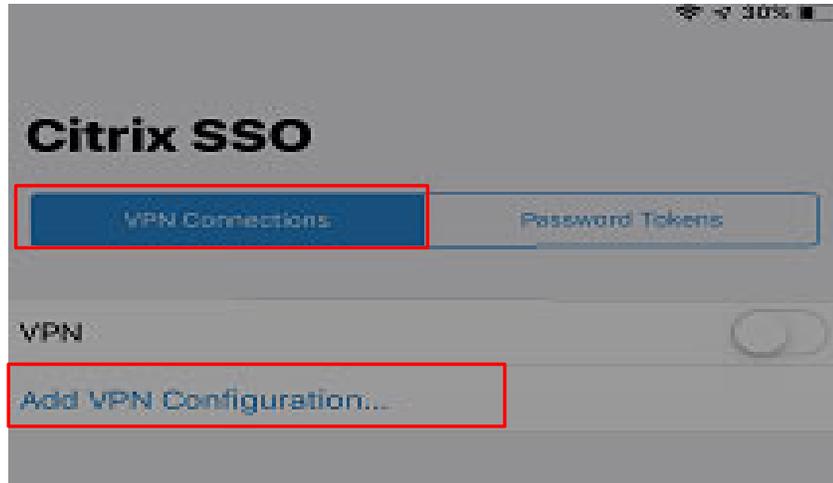
32.- Browse & install the app “Citrix SSO”,



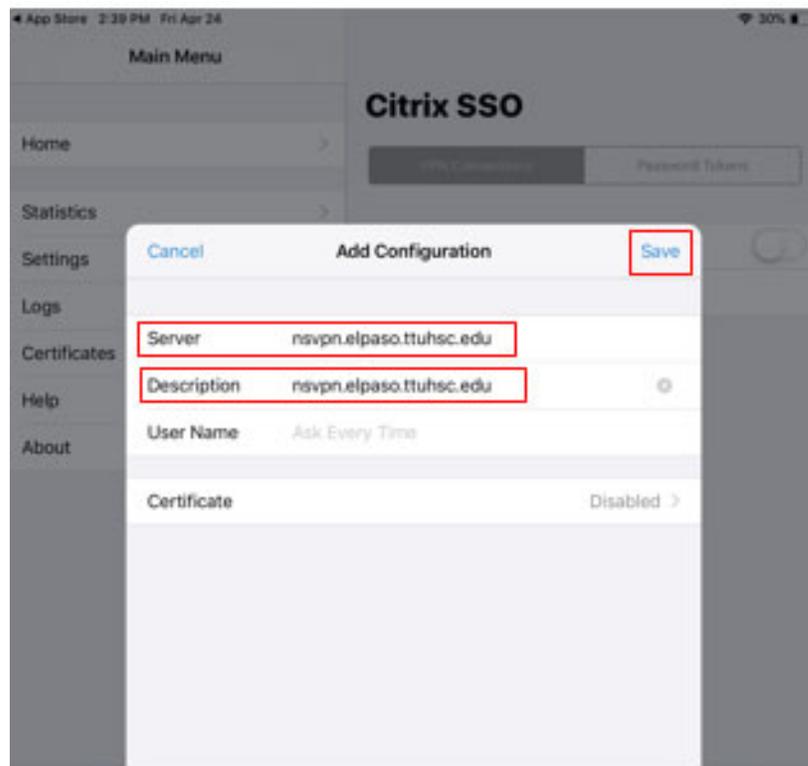
33.- Allow Citrix SSO to Send Notifications.



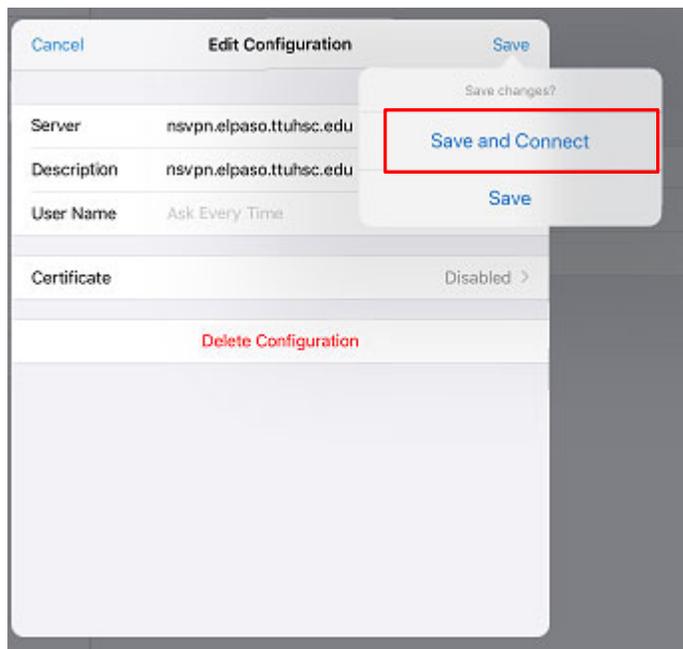
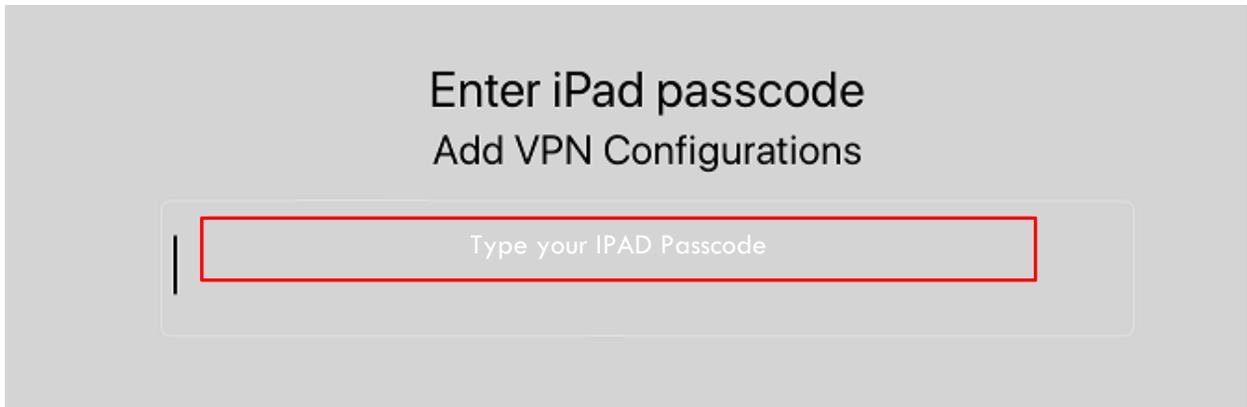
34- Once installed Open Citrix SSO app and under “VPN Connections” “Add VPN configuration”.



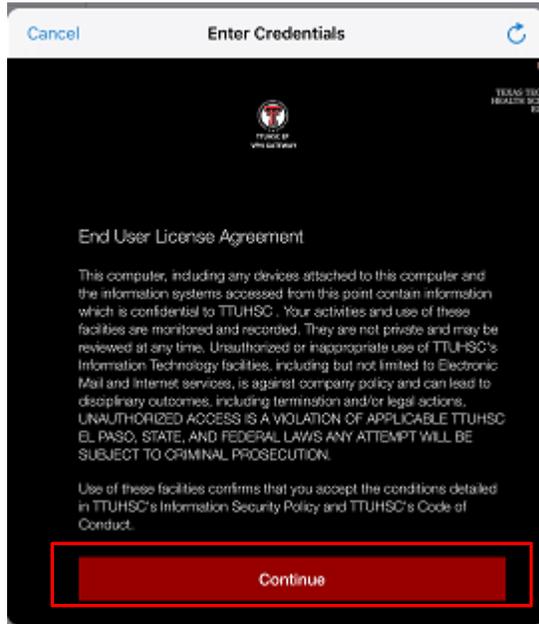
35- Type on Server: “nsvpn.elpaso.ttuhs.edu” and same for description and Click “Save”



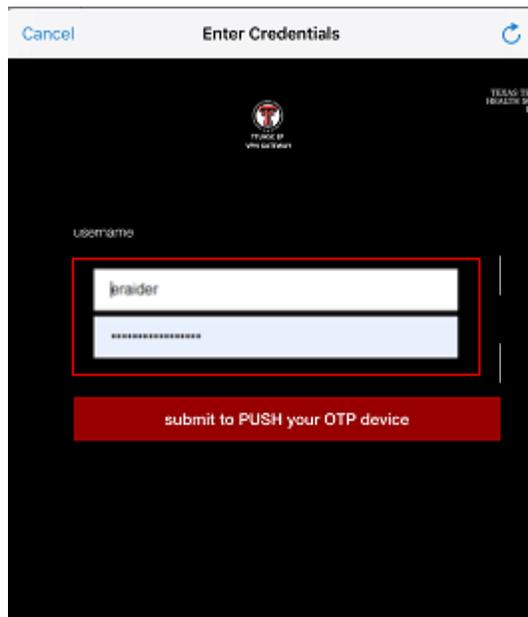
36- If you have Security passcode in your IPAD this will be required to add the VPN configuration



37- After you Save and Connect please read and accept the TTUHSC EULA.

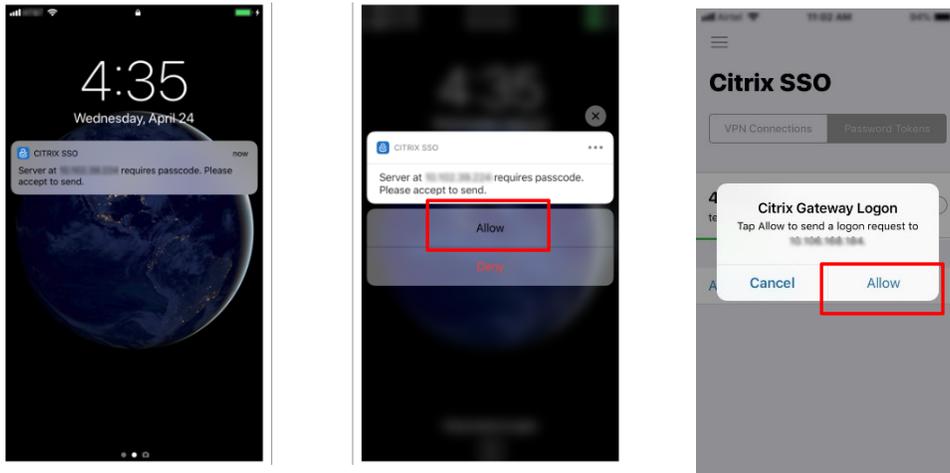


38- After Accept please Input your eraider account credentials and Click on "Submit to PUSH your OTP device"



When you click the Submit Button the system will send a notification to your phone where the OTP is installed.

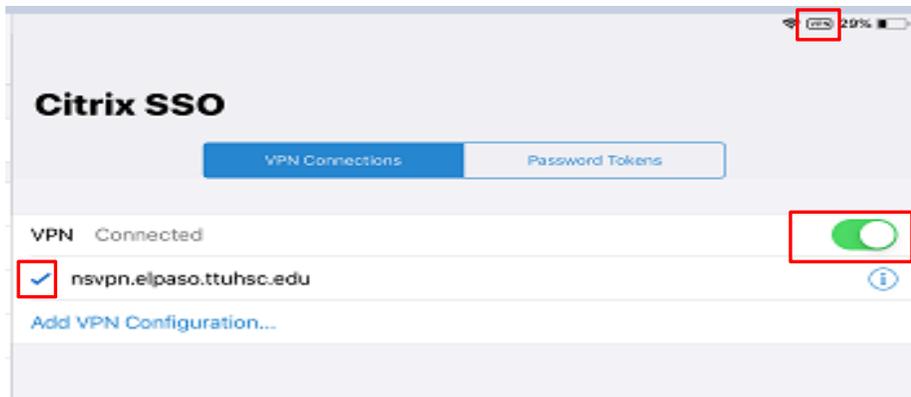
Open the Citrix SSO app on your registered device and tap **Allow**.



You will receive a Push notification on your Mobile Phone. Otherwise after 30 sec a manual validation will appear to submit the OTP value generated from your mobile device.

39.- Once you accept the connection in your Phone the VPN will be established

A little “VPN Icon will be at the TOP of the IPad and a check mark in front of the VPN connection .



40.- To Disconnect / Re-connect to the VPN slide the VPN Button sideways.



**If you have any issues please contact Helpdesk at**  
[elp.helpdesk@ttuhsc.edu](mailto:elp.helpdesk@ttuhsc.edu)  
**or open a ticket to networking department.**